



	All	Employment		
		Prev. Month	%	YTD
<b>Queries Total:</b>	<b>17</b>	<b>42.00</b>	<b>-59.52%</b>	<b>59</b>
Email:	0	0.00	0.00%	0
Telephone:	0	0.00	0.00%	0
Walk-In:	17	42.00	-59.52%	59
<b>Query Minutes Total:</b>	<b>121</b>	<b>332</b>	<b>-63.55%</b>	<b>453</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	121	332	-63.55%	453
<b>Average Query Session:</b>	<b>7.12</b>	<b>7.90</b>	<b>-9.96%</b>	<b>7.68</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	7.12	7.90	-9.96%	7.68
<b>Laptop Request Total:</b>	<b>14</b>	<b>35.00</b>	<b>-60.00%</b>	<b>49</b>
<b>Laptop Minutes Total:</b>	<b>878</b>	<b>2482.00</b>	<b>-64.63%</b>	<b>3360</b>
<b>Average Laptop Session:</b>	<b>62.71</b>	<b>70.91</b>	<b>-11.56%</b>	<b>68.57</b>
		Food Stamps		
	All	Prev. Month	%	YTD
<b>Queries Total:</b>	<b>23</b>	<b>39</b>	<b>-41.03%</b>	<b>62</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	23	39	-41.03%	62
<b>Query Minutes Total:</b>	<b>207</b>	<b>419</b>	<b>-50.60%</b>	<b>626</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	207	419	-50.60%	626
<b>Average Query Session:</b>	<b>9.00</b>	<b>10.74</b>	<b>-16.23%</b>	<b>10.10</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	9.00	10.74	-16.23%	10.10
<b>Laptop Request Total:</b>	<b>17</b>	<b>34.00</b>	<b>-50.00%</b>	<b>51</b>
<b>Laptop Minutes Total:</b>	<b>987</b>	<b>1616.00</b>	<b>-38.92%</b>	<b>2603</b>
<b>Average Laptop Session:</b>	<b>58.06</b>	<b>47.53</b>	<b>22.15%</b>	<b>51.04</b>

	<b>Immigration</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>2</b>	<b>4</b>	<b>-50.00%</b>	<b>6</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	4	-50.00%	6
<b>Query Minutes Total:</b>	<b>27</b>	<b>38</b>	<b>-28.95%</b>	<b>65</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	27	38	-28.95%	65
<b>Average Query Session:</b>	<b>13.50</b>	<b>9.50</b>	<b>42.11%</b>	<b>10.83</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	13.50	9.50	42.11%	10.83
<b>Laptop Request Total:</b>	<b>1</b>	<b>2.00</b>	<b>-50.00%</b>	<b>3</b>
<b>Laptop Minutes Total:</b>	<b>18</b>	<b>46.00</b>	<b>-60.87%</b>	<b>64</b>
<b>Average Laptop Session:</b>	<b>18.00</b>	<b>23.00</b>	<b>-21.74%</b>	<b>21.33</b>
	<b>Incarceration</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>1</b>	<b>1</b>	<b>0.00%</b>	<b>2</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	1	0.00%	2
<b>Query Minutes Total:</b>	<b>8</b>	<b>8</b>	<b>0.00%</b>	<b>16</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	8	8	0.00%	16
<b>Average Query Session:</b>	<b>8.00</b>	<b>8.00</b>	<b>0.00%</b>	<b>8.00</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	8.00	8.00	0.00%	8.00
<b>Laptop Request Total:</b>	<b>1</b>	<b>1.00</b>	<b>0.00%</b>	<b>2</b>
<b>Laptop Minutes Total:</b>	<b>21</b>	<b>21.00</b>	<b>0.00%</b>	<b>42</b>
<b>Average Laptop Session:</b>	<b>21.00</b>	<b>21.00</b>	<b>0.00%</b>	<b>21.00</b>

	<b>Medical</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>3</b>	<b>6</b>	<b>-50.00%</b>	<b>9</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	6	-50.00%	9
<b>Query Minutes Total:</b>	<b>28</b>	<b>67</b>	<b>-58.21%</b>	<b>95</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	28	67	-58.21%	95
<b>Average Query Session:</b>	<b>9.33</b>	<b>11.17</b>	<b>-16.42%</b>	<b>10.56</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	9.33	11.17	-16.42%	10.56
<b>Laptop Request Total:</b>	<b>2</b>	<b>5.00</b>	<b>-60.00%</b>	<b>7</b>
<b>Laptop Minutes Total:</b>	<b>32</b>	<b>128.00</b>	<b>-75.00%</b>	<b>160</b>
<b>Average Laptop Session:</b>	<b>16.00</b>	<b>25.60</b>	<b>-37.50%</b>	<b>22.86</b>

	<b>Pasco Government</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>21</b>	<b>9</b>	<b>133.33%</b>	<b>30</b>
Email:	0	0	0.00%	0
Telephone:	9	0	900.00%	9
Walk-In:	12	9	33.33%	21
<b>Query Minutes Total:</b>	<b>164</b>	<b>76</b>	<b>115.79%</b>	<b>240</b>
Email:	0	0	0.00%	0
Telephone:	50	0	5000.00%	50
Walk-In:	114	76	50.00%	190
<b>Average Query Session:</b>	<b>7.81</b>	<b>8.44</b>	<b>-7.52%</b>	<b>8.00</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	5.56	0.00	555.56%	5.56
Walk-In:	9.50	8.44	12.50%	9.05
<b>Laptop Request Total:</b>	<b>2</b>	<b>5.00</b>	<b>-60.00%</b>	<b>7</b>
<b>Laptop Minutes Total:</b>	<b>54</b>	<b>211.00</b>	<b>-74.41%</b>	<b>265</b>
<b>Average Laptop Session:</b>	<b>27.00</b>	<b>42.20</b>	<b>-36.02%</b>	<b>37.86</b>

	<b>Recreation</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
<b>Query Minutes Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
<b>Average Query Session:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00%</b>	<b>0.00</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
<b>Laptop Request Total:</b>	<b>0</b>	<b>0.00</b>	<b>0.00%</b>	<b>0</b>
<b>Laptop Minutes Total:</b>	<b>0</b>	<b>0.00</b>	<b>0.00%</b>	<b>0</b>
<b>Average Laptop Session:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00%</b>	<b>0.00</b>
	<b>Social Security</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>3</b>	<b>4</b>	<b>-25.00%</b>	<b>7</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	4	-25.00%	7
<b>Query Minutes Total:</b>	<b>25</b>	<b>40</b>	<b>-37.50%</b>	<b>65</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	25	40	-37.50%	65
<b>Average Query Session:</b>	<b>8.33</b>	<b>10.00</b>	<b>-16.67%</b>	<b>9.29</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	8.33	10.00	-16.67%	9.29
<b>Laptop Request Total:</b>	<b>1</b>	<b>1.00</b>	<b>0.00%</b>	<b>2</b>
<b>Laptop Minutes Total:</b>	<b>77</b>	<b>77.00</b>	<b>0.00%</b>	<b>154</b>
<b>Average Laptop Session:</b>	<b>77.00</b>	<b>77.00</b>	<b>0.00%</b>	<b>77.00</b>

**Tax Forms**

<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>18</b>	<b>39</b>	<b>-53.85%</b>	<b>57</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	18	39	-53.85%	57
<b>Query Minutes Total:</b>	<b>111</b>	<b>284</b>	<b>-60.92%</b>	<b>395</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	111	284	-60.92%	395
<b>Average Query Session:</b>	<b>6.17</b>	<b>7.28</b>	<b>-15.32%</b>	<b>6.93</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	6.17	7.28	-15.32%	6.93
<b>Laptop Request Total:</b>	<b>4</b>	<b>12.00</b>	<b>-66.67%</b>	<b>16</b>
<b>Laptop Minutes Total:</b>	<b>134</b>	<b>618.00</b>	<b>-78.32%</b>	<b>752</b>
<b>Average Laptop Session:</b>	<b>33.50</b>	<b>51.50</b>	<b>-34.95%</b>	<b>47.00</b>

**Unemployment**

<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>17</b>	<b>33</b>	<b>-48.48%</b>	<b>50</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	17	33	-48.48%	50
<b>Query Minutes Total:</b>	<b>141</b>	<b>262</b>	<b>-46.18%</b>	<b>403</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	141	262	-46.18%	403
<b>Average Query Session:</b>	<b>8.29</b>	<b>7.94</b>	<b>4.47%</b>	<b>8.06</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	8.29	7.94	4.47%	8.06
<b>Laptop Request Total:</b>	<b>13</b>	<b>27.00</b>	<b>-51.85%</b>	<b>40</b>
<b>Laptop Minutes Total:</b>	<b>488</b>	<b>1084.00</b>	<b>-54.98%</b>	<b>1572</b>
<b>Average Laptop Session:</b>	<b>37.54</b>	<b>40.15</b>	<b>-6.50%</b>	<b>39.30</b>

	<b>Veterans</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
<b>Query Minutes Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
<b>Average Query Session:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00%</b>	<b>0.00</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
<b>Laptop Request Total:</b>	<b>0</b>	<b>0.00</b>	<b>0.00%</b>	<b>0</b>
<b>Laptop Minutes Total:</b>	<b>0</b>	<b>0.00</b>	<b>0.00%</b>	<b>0</b>
<b>Average Laptop Session:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00%</b>	<b>0.00</b>
	<b>Other</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>22</b>	<b>34</b>	<b>-35.29%</b>	<b>56</b>
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	21	34	-38.24%	55
<b>Query Minutes Total:</b>	<b>177</b>	<b>307</b>	<b>-42.35%</b>	<b>484</b>
Email:	0	0	0.00%	0
Telephone:	5	0	500.00%	5
Walk-In:	172	307	-43.97%	479
<b>Average Query Session:</b>	<b>8.05</b>	<b>9.03</b>	<b>-10.90%</b>	<b>8.64</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	5.00	0.00	500.00%	5.00
Walk-In:	8.19	9.03	-9.29%	8.71
<b>Laptop Request Total:</b>	<b>12</b>	<b>21.00</b>	<b>-42.86%</b>	<b>33</b>
<b>Laptop Minutes Total:</b>	<b>381</b>	<b>728.00</b>	<b>-47.66%</b>	<b>1109</b>
<b>Average Laptop Session:</b>	<b>31.75</b>	<b>34.67</b>	<b>-8.41%</b>	<b>33.61</b>