

December

All		Prev. Month	%	YTD
Queries Total:	121	132	-8.33%	471
Email:	0	0	0.00%	0
Telephone:	1	10	-90.00%	11
Walk-In:	120	122	-1.64%	460
Query Minutes Total:	1561	1050	48.67%	4516
Email:	0	0	0.00%	0
Telephone:	5	55	-90.91%	60
Walk-In:	1556	995	56.38%	4456
Average Query Session:	12.90	7.95	62.18%	9.59
Email:	0.00	0.00	0.00%	0.00
Telephone:	5.00	5.50	-9.09%	5.45
Walk-In:	12.97	8.16	58.99%	9.69
Laptop Request Total:	77	70	10.00%	295
Laptop Minutes Total:	2965	3237	-8.40%	13480
Average Laptop Session:	38.51	46.24	-16.73%	45.69

Education

All		Prev. Month	%	YTD
Queries Total:	7	5	40.00%	19
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	5	40.00%	19
Query Minutes Total:	40	41	-2.44%	153
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	40	41	-2.44%	153
Average Query Session:	5.71	8.20	-30.31%	8.05
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.71	8.20	-30.31%	8.05
Laptop Request Total:	5	3	66.67%	13
Laptop Minutes Total:	175	167	4.79%	609
Average Laptop Session:	35.00	55.67	-37.13%	46.85

	Employment			
All	Prev. Month	%	YTD	
Queries Total:	13	17	-23.53%	72
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	12	17	-29.41%	71
Query Minutes Total:	100	121	-17.36%	553
Email:	0	0	0.00%	0
Telephone:	5	0	500.00%	5
Walk-In:	95	121	-21.49%	548
Average Query Session:	7.69	7.12	8.07%	7.68
Email:	0.00	0.00	0.00%	0.00
Telephone:	5.00	0.00	500.00%	5.00
Walk-In:	7.92	7.12	11.23%	7.72
Laptop Request Total:	7	14	-50.00%	56
Laptop Minutes Total:	265	878	-69.82%	3625
Average Laptop Session:	37.86	62.71	-39.64%	64.73
	Food Stamps			
All	Prev. Month	%	YTD	
Queries Total:	27	23	17.39%	89
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	27	23	17.39%	89
Query Minutes Total:	425	207	105.31%	1051
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	425	207	105.31%	1051
Average Query Session:	15.74	9.00	74.90%	11.81
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	15.74	9.00	74.90%	11.81
Laptop Request Total:	22	17	29.41%	73
Laptop Minutes Total:	890	987	-9.83%	3493
Average Laptop Session:	40.45	58.06	-30.32%	47.85

	Immigration			
All	Prev. Month	%	YTD	
Queries Total:	2	2	0.00%	8
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	2	0.00%	8
Query Minutes Total:	10	27	-62.96%	75
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	10	27	-62.96%	75
Average Query Session:	5.00	13.50	-62.96%	9.38
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	13.50	-62.96%	9.38
Laptop Request Total:	1	1	0.00%	4
Laptop Minutes Total:	20	18	11.11%	84
Average Laptop Session:	20.00	18	11.11%	21.00
	Incarceration			
All	Prev. Month	%	YTD	
Queries Total:	4	1	300.00%	6
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	1	300.00%	6
Query Minutes Total:	50	8	525.00%	66
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	50	8	525.00%	66
Average Query Session:	12.50	8.00	56.25%	11.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	12.50	8.00	56.25%	11.00
Laptop Request Total:	2	1	100.00%	4
Laptop Minutes Total:	30	21	42.86%	72
Average Laptop Session:	15.00	21.00	-28.57%	18.00

	Medical			
All		Prev. Month	%	YTD
Queries Total:	8	3	166.67%	17
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	8	3	166.67%	17
Query Minutes Total:	220	28	685.71%	315
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	220	28	685.71%	315
Average Query Session:	27.50	9.33	194.64%	18.53
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	27.50	9.33	194.64%	18.53
Laptop Request Total:	4	2	100.00%	11
Laptop Minutes Total:	215	32	571.88%	375
Average Laptop Session:	53.75	16.00	235.94%	34.09

	Pasco Government			
All		Prev. Month	%	YTD
Queries Total:	7	21	-66.67%	37
Email:	0	0	0.00%	0
Telephone:	0	9	-100.00%	9
Walk-In:	7	12	-41.67%	28
Query Minutes Total:	80	164	-51.22%	320
Email:	0	0	0.00%	0
Telephone:	0	50	-100.00%	50
Walk-In:	80	114	-29.82%	270
Average Query Session:	11.43	7.81	46.34%	8.65
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	5.56	-100.00%	5.56
Walk-In:	11.43	9.50	20.30%	9.64
Laptop Request Total:	2	2	0.00%	9
Laptop Minutes Total:	315	54	483.33%	580
Average Laptop Session:	157.50	27.00	483.33%	64.44

	Recreation			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00

	Social Security			
All	Prev. Month	%	YTD	
Queries Total:	2	3	-33.33%	9
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	3	-33.33%	9
Query Minutes Total:	35	25	40.00%	100
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	35	25	40.00%	100
Average Query Session:	17.50	8.33	110.00%	11.11
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	17.50	8.33	110.00%	11.11
Laptop Request Total:	0	1	-100.00%	2
Laptop Minutes Total:	0	77	-100.00%	154
Average Laptop Session:	0.00	77.00	-100.00%	77.00

Tax Forms

All		Prev. Month	%	YTD
Queries Total:	3	18	-83.33%	60
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	18	-83.33%	60
Query Minutes Total:	15	111	-86.49%	410
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	15	111	-86.49%	410
Average Query Session:	5.00	6.17	-18.92%	6.83
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	6.17	-18.92%	6.83
Laptop Request Total:	1	4	-75.00%	17
Laptop Minutes Total:	15	134	-88.81%	767
Average Laptop Session:	15.00	33.50	-55.22%	45.12

Unemployment

All		Prev. Month	%	YTD
Queries Total:	21	17	23.53%	71
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	21	17	23.53%	71
Query Minutes Total:	350	141	148.23%	753
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	350	141	148.23%	753
Average Query Session:	16.67	8.29	100.95%	10.61
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	16.67	8.29	100.95%	10.61
Laptop Request Total:	17	13	30.77%	57
Laptop Minutes Total:	650	488	33.20%	2222
Average Laptop Session:	38.24	37.54	1.86%	38.98

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Other			
All	Prev. Month	%	YTD	
Queries Total:	27	22	22.73%	83
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	1
Walk-In:	27	21	28.57%	82
Query Minutes Total:	236	177	33.33%	720
Email:	0	0	0.00%	0
Telephone:	0	5	-100.00%	5
Walk-In:	236	172	37.21%	715
Average Query Session:	8.74	8.05	8.64%	8.67
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	5.00	-100.00%	5.00
Walk-In:	8.74	8.19	6.72%	8.72
Laptop Request Total:	16	12	33.33%	49
Laptop Minutes Total:	390	381	2.36%	1499
Average Laptop Session:	24.38	31.75	-23.23%	30.59