

January

January

All		Prev. Month	%	YTD
Queries Total:	261	121	115.70%	732
Email:	0	0	0.00%	0
Telephone:	4	1	300.00%	15
Walk-In:	257	120	114.17%	717
Query Minutes Total:	2992	1561	91.67%	7508
Email:	0	0	0.00%	0
Telephone:	80	5	1500.00%	140
Walk-In:	2912	1556	87.15%	7368
Average Query Session:	11.46	12.90	-11.14%	10.26
Email:	0.00	0.00	0.00%	0.00
Telephone:	20.00	5.00	300.00%	9.33
Walk-In:	11.33	12.97	-12.62%	10.28
Laptop Request Total:	132	77	71.43%	427
Laptop Minutes Total:	6192	2965	108.84%	19672
Average Laptop Session:	46.91	38.51	21.82%	46.07

Education

All		Prev. Month	%	YTD
Queries Total:	3	7	-57.14%	22
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	7	-57.14%	22
Query Minutes Total:	70	40	75.00%	223
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	70	40	75.00%	223
Average Query Session:	23.33	5.71	308.33%	10.14
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	23.33	5.71	308.33%	10.14
Laptop Request Total:	3	5	-40.00%	16
Laptop Minutes Total:	120	175	-31.43%	729
Average Laptop Session:	40.00	35.00	14.29%	45.56

	All	Employment		
		Prev. Month	%	YTD
Queries Total:	16	13	23.08%	88
Email:	0	0	0.00%	0
Telephone:	1	1	0.00%	2
Walk-In:	15	12	25.00%	86
Query Minutes Total:	115	100	15.00%	668
Email:	0	0	0.00%	0
Telephone:	10	5	100.00%	15
Walk-In:	105	95	10.53%	653
Average Query Session:	7.19	7.69	-6.56%	7.59
Email:	0.00	0.00	0.00%	0.00
Telephone:	10.00	5.00	100.00%	7.50
Walk-In:	7.00	7.92	-11.58%	7.59
Laptop Request Total:	13	7	85.71%	69
Laptop Minutes Total:	515	265	94.34%	4140
Average Laptop Session:	39.62	37.86	4.64%	60.00
		Food Stamps		
	All	Prev. Month	%	YTD
Queries Total:	34	27	25.93%	123
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	34	27	25.93%	123
Query Minutes Total:	671	425	57.88%	1722
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	671	425	57.88%	1722
Average Query Session:	19.74	15.74	25.38%	14.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	19.74	15.74	25.38%	14.00
Laptop Request Total:	32	22	45.45%	105
Laptop Minutes Total:	1480	890	66.29%	4973
Average Laptop Session:	46.25	40.45	14.33%	47.36

	Immigration			
All		Prev. Month	%	YTD
Queries Total:	5	2	150.00%	13
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	2	150.00%	13
Query Minutes Total:	72	10	620.00%	147
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	72	10	620.00%	147
Average Query Session:	14.40	5.00	188.00%	11.31
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	14.40	5.00	188.00%	11.31
Laptop Request Total:	1	1	0.00%	5
Laptop Minutes Total:	35	20	75.00%	119
Average Laptop Session:	35.00	20	75.00%	23.80
	Incarceration			
All		Prev. Month	%	YTD
Queries Total:	0	4	-100.00%	6
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	4	-100.00%	6
Query Minutes Total:	0	50	-100.00%	66
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	50	-100.00%	66
Average Query Session:	0.00	12.50	-100.00%	11.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	12.50	-100.00%	11.00
Laptop Request Total:	0	2	-100.00%	4
Laptop Minutes Total:	0	30	-100.00%	72
Average Laptop Session:	0.00	15.00	-100.00%	18.00

	Medical			
All	Prev. Month	%	YTD	
Queries Total:	9	8	12.50%	26
Email:	0	0	0.00%	0
Telephone:	2	0	200.00%	2
Walk-In:	7	8	-12.50%	24
Query Minutes Total:	125	220	-43.18%	440
Email:	0	0	0.00%	0
Telephone:	65	0	6500.00%	65
Walk-In:	60	220	-72.73%	375
Average Query Session:	13.89	27.50	-49.49%	16.92
Email:	0.00	0.00	0.00%	0.00
Telephone:	32.50	0.00	3250.00%	32.50
Walk-In:	8.57	27.50	-68.83%	15.63
Laptop Request Total:	4	4	0.00%	15
Laptop Minutes Total:	110	215	-48.84%	485
Average Laptop Session:	27.50	53.75	-48.84%	32.33
	Pasco Government			
All	Prev. Month	%	YTD	
Queries Total:	14	7	100.00%	51
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	9
Walk-In:	14	7	100.00%	42
Query Minutes Total:	137	80	71.25%	457
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	50
Walk-In:	137	80	71.25%	407
Average Query Session:	9.79	11.43	-14.38%	8.96
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.56
Walk-In:	9.79	11.43	-14.38%	9.69
Laptop Request Total:	10	2	400.00%	19
Laptop Minutes Total:	530	315	68.25%	1110
Average Laptop Session:	53.00	157.50	-66.35%	58.42

	Recreation			
All		Prev. Month	%	YTD
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All		Prev. Month	%	YTD
Queries Total:	4	2	100.00%	13
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	2	100.00%	13
Query Minutes Total:	85	35	142.86%	185
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	85	35	142.86%	185
Average Query Session:	21.25	17.50	21.43%	14.23
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	21.25	17.50	21.43%	14.23
Laptop Request Total:	4	0	400.00%	6
Laptop Minutes Total:	120	0	12000.00%	274
Average Laptop Session:	30.00	0.00	3000.00%	45.67

	Tax Forms			
All		Prev. Month	%	YTD
Queries Total:	83	3	2666.67%	143
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	82	3	2633.33%	142
Query Minutes Total:	673	15	4386.67%	1083
Email:	0	0	0.00%	0
Telephone:	5	0	500.00%	5
Walk-In:	668	15	4353.33%	1078
Average Query Session:	8.11	5.00	62.17%	7.57
Email:	0.00	0.00	0.00%	0.00
Telephone:	5.00	0.00	500.00%	5.00
Walk-In:	8.15	5.00	62.93%	7.59
Laptop Request Total:	13	1	1200.00%	30
Laptop Minutes Total:	740	15	4833.33%	1507
Average Laptop Session:	56.92	15.00	279.49%	50.23

	Unemployment			
All		Prev. Month	%	YTD
Queries Total:	50	21	138.10%	121
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	50	21	138.10%	121
Query Minutes Total:	607	350	73.43%	1360
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	607	350	73.43%	1360
Average Query Session:	12.14	16.67	-27.16%	11.24
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	12.14	16.67	-27.16%	11.24
Laptop Request Total:	38	17	123.53%	95
Laptop Minutes Total:	1805	650	177.69%	4027
Average Laptop Session:	47.50	38.24	24.23%	42.39

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	2	0	200.00%	2
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	0	200.00%	2
Query Minutes Total:	7	0	700.00%	7
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	0	700.00%	7
Average Query Session:	3.50	0.00	350.00%	3.50
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.50	0.00	350.00%	3.50
Laptop Request Total:	1	0	100.00%	1
Laptop Minutes Total:	200	0	20000.00%	200
Average Laptop Session:	200.00	0.00	20000.00%	200.00
	Other			
All	Prev. Month	%	YTD	
Queries Total:	41	27	51.85%	124
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	41	27	51.85%	123
Query Minutes Total:	430	236	82.20%	1150
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	430	236	82.20%	1145
Average Query Session:	10.49	8.74	19.99%	9.27
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	10.49	8.74	19.99%	9.31
Laptop Request Total:	15	16	-6.25%	64
Laptop Minutes Total:	537	390	37.69%	2036
Average Laptop Session:	35.80	24.38	46.87%	31.81