



	<b>Employment</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>53</b>	<b>63</b>	<b>-15.87%</b>	<b>266</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	53	63	-15.87%	264
<b>Query Minutes Total:</b>	<b>611</b>	<b>443</b>	<b>37.92%</b>	<b>2183</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	15
Walk-In:	611	443	37.92%	2168
<b>Average Query Session:</b>	<b>11.53</b>	<b>7.03</b>	<b>63.95%</b>	<b>8.21</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	7.50
Walk-In:	11.53	7.03	63.95%	8.21
<b>Laptop Request Total:</b>	<b>41</b>	<b>59</b>	<b>-30.51%</b>	<b>226</b>
<b>Laptop Minutes Total:</b>	<b>2514</b>	<b>4774</b>	<b>-47.34%</b>	<b>15462</b>
<b>Average Laptop Session:</b>	<b>61.32</b>	<b>80.92</b>	<b>-24.22%</b>	<b>68.42</b>
	<b>Food Stamps</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>64</b>	<b>40</b>	<b>60.00%</b>	<b>311</b>
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	2
Walk-In:	63	40	57.50%	309
<b>Query Minutes Total:</b>	<b>747</b>	<b>306</b>	<b>144.12%</b>	<b>3596</b>
Email:	0	0	0.00%	0
Telephone:	3	0	300.00%	13
Walk-In:	744	306	143.14%	3583
<b>Average Query Session:</b>	<b>11.67</b>	<b>7.65</b>	<b>52.57%</b>	<b>11.56</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	3.00	0.00	300.00%	6.50
Walk-In:	11.81	7.65	54.37%	11.60
<b>Laptop Request Total:</b>	<b>56</b>	<b>37</b>	<b>51.35%</b>	<b>264</b>
<b>Laptop Minutes Total:</b>	<b>2670</b>	<b>2367</b>	<b>12.80%</b>	<b>12556</b>
<b>Average Laptop Session:</b>	<b>47.68</b>	<b>63.97</b>	<b>-25.47%</b>	<b>47.56</b>

	<b>Immigration</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>2</b>	<b>6</b>	<b>-66.67%</b>	<b>27</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	2	6	-66.67%	26
<b>Query Minutes Total:</b>	<b>35</b>	<b>80</b>	<b>-56.25%</b>	<b>332</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	35	80	-56.25%	327
<b>Average Query Session:</b>	<b>17.50</b>	<b>13.33</b>	<b>31.25%</b>	<b>12.30</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	17.50	13.33	31.25%	12.58
<b>Laptop Request Total:</b>	<b>1</b>	<b>4</b>	<b>-75.00%</b>	<b>14</b>
<b>Laptop Minutes Total:</b>	<b>165</b>	<b>85</b>	<b>94.12%</b>	<b>459</b>
<b>Average Laptop Session:</b>	<b>165.00</b>	<b>21</b>	<b>676.47%</b>	<b>32.79</b>
	<b>Incarceration</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>0</b>	<b>2</b>	<b>-100.00%</b>	<b>11</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	2	-100.00%	11
<b>Query Minutes Total:</b>	<b>0</b>	<b>10</b>	<b>-100.00%</b>	<b>91</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	10	-100.00%	91
<b>Average Query Session:</b>	<b>0.00</b>	<b>5.00</b>	<b>-100.00%</b>	<b>8.27</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	5.00	-100.00%	8.27
<b>Laptop Request Total:</b>	<b>0</b>	<b>2</b>	<b>-100.00%</b>	<b>7</b>
<b>Laptop Minutes Total:</b>	<b>0</b>	<b>50</b>	<b>-100.00%</b>	<b>152</b>
<b>Average Laptop Session:</b>	<b>0.00</b>	<b>25.00</b>	<b>-100.00%</b>	<b>21.71</b>

	<b>Medical</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>4</b>	<b>6</b>	<b>-33.33%</b>	<b>46</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	4	6	-33.33%	44
<b>Query Minutes Total:</b>	<b>22</b>	<b>55</b>	<b>-60.00%</b>	<b>568</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	65
Walk-In:	22	55	-60.00%	503
<b>Average Query Session:</b>	<b>5.50</b>	<b>9.17</b>	<b>-40.00%</b>	<b>12.35</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	32.50
Walk-In:	5.50	9.17	-40.00%	11.43
<b>Laptop Request Total:</b>	<b>3</b>	<b>5</b>	<b>-40.00%</b>	<b>31</b>
<b>Laptop Minutes Total:</b>	<b>35</b>	<b>255</b>	<b>-86.27%</b>	<b>1075</b>
<b>Average Laptop Session:</b>	<b>11.67</b>	<b>51.00</b>	<b>-77.12%</b>	<b>34.68</b>
	<b>Pasco Government</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>6</b>	<b>9</b>	<b>-33.33%</b>	<b>82</b>
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	11
Walk-In:	6	8	-25.00%	71
<b>Query Minutes Total:</b>	<b>40</b>	<b>61</b>	<b>-34.43%</b>	<b>697</b>
Email:	0	0	0.00%	0
Telephone:	0	3	-100.00%	63
Walk-In:	40	58	-31.03%	634
<b>Average Query Session:</b>	<b>6.67</b>	<b>6.78</b>	<b>-1.64%</b>	<b>8.50</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	3.00	-100.00%	5.73
Walk-In:	6.67	7.25	-8.05%	8.93
<b>Laptop Request Total:</b>	<b>5</b>	<b>4</b>	<b>25.00%</b>	<b>37</b>
<b>Laptop Minutes Total:</b>	<b>240</b>	<b>190</b>	<b>26.32%</b>	<b>1755</b>
<b>Average Laptop Session:</b>	<b>48.00</b>	<b>47.50</b>	<b>1.05%</b>	<b>47.43</b>

	<b>Recreation</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>5</b>	<b>0</b>	<b>500.00%</b>	<b>6</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	0	500.00%	6
<b>Query Minutes Total:</b>	<b>25</b>	<b>0</b>	<b>2500.00%</b>	<b>30</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	25	0	2500.00%	30
<b>Average Query Session:</b>	<b>5.00</b>	<b>0.00</b>	<b>500.00%</b>	<b>5.00</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	0.00	500.00%	5.00
<b>Laptop Request Total:</b>	<b>1</b>	<b>0</b>	<b>100.00%</b>	<b>1</b>
<b>Laptop Minutes Total:</b>	<b>90</b>	<b>0</b>	<b>9000.00%</b>	<b>90</b>
<b>Average Laptop Session:</b>	<b>90.00</b>	<b>0.00</b>	<b>9000.00%</b>	<b>90.00</b>
	<b>Social Security</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>3</b>	<b>7</b>	<b>-57.14%</b>	<b>35</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	3	7	-57.14%	33
<b>Query Minutes Total:</b>	<b>11</b>	<b>80</b>	<b>-86.25%</b>	<b>377</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	20
Walk-In:	11	80	-86.25%	357
<b>Average Query Session:</b>	<b>3.67</b>	<b>11.43</b>	<b>-67.92%</b>	<b>10.77</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	10.00
Walk-In:	3.67	11.43	-67.92%	10.82
<b>Laptop Request Total:</b>	<b>2</b>	<b>5</b>	<b>-60.00%</b>	<b>20</b>
<b>Laptop Minutes Total:</b>	<b>121</b>	<b>235</b>	<b>-48.51%</b>	<b>957</b>
<b>Average Laptop Session:</b>	<b>60.50</b>	<b>47.00</b>	<b>28.72%</b>	<b>47.85</b>

<b>Tax Forms</b>				
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>7</b>	<b>53</b>	<b>-86.79%</b>	<b>333</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	6
Walk-In:	7	53	-86.79%	327
<b>Query Minutes Total:</b>	<b>225</b>	<b>329</b>	<b>-31.61%</b>	<b>2481</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	25
Walk-In:	225	329	-31.61%	2456
<b>Average Query Session:</b>	<b>32.14</b>	<b>6.21</b>	<b>417.80%</b>	<b>7.45</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	4.17
Walk-In:	32.14	6.21	417.80%	7.51
<b>Laptop Request Total:</b>	<b>4</b>	<b>25</b>	<b>-84.00%</b>	<b>92</b>
<b>Laptop Minutes Total:</b>	<b>255</b>	<b>2423</b>	<b>-89.48%</b>	<b>5410</b>
<b>Average Laptop Session:</b>	<b>63.75</b>	<b>96.92</b>	<b>-34.22%</b>	<b>58.80</b>
<b>Unemployment</b>				
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>16</b>	<b>30</b>	<b>-46.67%</b>	<b>239</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	16	30	-46.67%	238
<b>Query Minutes Total:</b>	<b>140</b>	<b>113</b>	<b>23.89%</b>	<b>2032</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	10
Walk-In:	140	113	23.89%	2022
<b>Average Query Session:</b>	<b>8.75</b>	<b>3.77</b>	<b>132.30%</b>	<b>8.50</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	10.00
Walk-In:	8.75	3.77	132.30%	8.50
<b>Laptop Request Total:</b>	<b>13</b>	<b>26</b>	<b>-50.00%</b>	<b>191</b>
<b>Laptop Minutes Total:</b>	<b>410</b>	<b>1025</b>	<b>-60.00%</b>	<b>6983</b>
<b>Average Laptop Session:</b>	<b>31.54</b>	<b>39.42</b>	<b>-20.00%</b>	<b>36.56</b>

	<b>Veterans</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>0</b>	<b>3</b>	<b>-100.00%</b>	<b>7</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	3	-100.00%	7
<b>Query Minutes Total:</b>	<b>0</b>	<b>17</b>	<b>-100.00%</b>	<b>34</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	17	-100.00%	34
<b>Average Query Session:</b>	<b>0.00</b>	<b>5.67</b>	<b>-100.00%</b>	<b>4.86</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	5.67	-100.00%	4.86
<b>Laptop Request Total:</b>	<b>0</b>	<b>2</b>	<b>-100.00%</b>	<b>5</b>
<b>Laptop Minutes Total:</b>	<b>0</b>	<b>205</b>	<b>-100.00%</b>	<b>445</b>
<b>Average Laptop Session:</b>	<b>0.00</b>	<b>102.50</b>	<b>-100.00%</b>	<b>89.00</b>
	<b>Other</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>97</b>	<b>98</b>	<b>-1.02%</b>	<b>563</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	3
Walk-In:	97	98	-1.02%	560
<b>Query Minutes Total:</b>	<b>620</b>	<b>916</b>	<b>-32.31%</b>	<b>4379</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	13
Walk-In:	620	916	-32.31%	4366
<b>Average Query Session:</b>	<b>6.39</b>	<b>9.35</b>	<b>-31.62%</b>	<b>7.78</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	4.33
Walk-In:	6.39	9.35	-31.62%	7.80
<b>Laptop Request Total:</b>	<b>23</b>	<b>23</b>	<b>0.00%</b>	<b>161</b>
<b>Laptop Minutes Total:</b>	<b>645</b>	<b>1377</b>	<b>-53.16%</b>	<b>5732</b>
<b>Average Laptop Session:</b>	<b>28.04</b>	<b>59.87</b>	<b>-53.16%</b>	<b>35.60</b>