

	Employment			
All	Prev. Month	%	YTD	
Queries Total:	105	53	98.11%	371
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	105	53	98.11%	369
Query Minutes Total:	914	611	49.59%	3097
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	15
Walk-In:	914	611	49.59%	3082
Average Query Session:	8.70	11.53	-24.49%	8.35
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	7.50
Walk-In:	8.70	11.53	-24.49%	8.35
Laptop Request Total:	89	41	117.07%	315
Laptop Minutes Total:	6235	2514	148.01%	21697
Average Laptop Session:	70.06	61.32	14.25%	68.88
	Food Stamps			
All	Prev. Month	%	YTD	
Queries Total:	59	64	-7.81%	370
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	2
Walk-In:	59	63	-6.35%	368
Query Minutes Total:	497	747	-33.47%	4093
Email:	0	0	0.00%	0
Telephone:	0	3	-100.00%	13
Walk-In:	497	744	-33.20%	4080
Average Query Session:	8.42	11.67	-27.83%	11.06
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	3.00	-100.00%	6.50
Walk-In:	8.42	11.81	-28.67%	11.09
Laptop Request Total:	58	56	3.57%	322
Laptop Minutes Total:	3346	2670	25.32%	15902
Average Laptop Session:	57.69	47.68	21.00%	49.39

	Immigration			
All		Prev. Month	%	YTD
Queries Total:	5	2	150.00%	32
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	5	2	150.00%	31
Query Minutes Total:	34	35	-2.86%	366
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	34	35	-2.86%	361
Average Query Session:	6.80	17.50	-61.14%	11.44
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	6.80	17.50	-61.14%	11.65
Laptop Request Total:	3	1	200.00%	17
Laptop Minutes Total:	70	165	-57.58%	529
Average Laptop Session:	23.33	165	-85.86%	31.12
	Incarceration			
All		Prev. Month	%	YTD
Queries Total:	3	0	300.00%	14
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	0	300.00%	14
Query Minutes Total:	11	0	1100.00%	102
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	11	0	1100.00%	102
Average Query Session:	3.67	0.00	366.67%	7.29
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.67	0.00	366.67%	7.29
Laptop Request Total:	3	0	300.00%	10
Laptop Minutes Total:	75	0	7500.00%	227
Average Laptop Session:	25.00	0.00	2500.00%	22.70

	Medical			
All	Prev. Month	%	YTD	
Queries Total:	6	4	50.00%	52
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	6	4	50.00%	50
Query Minutes Total:	38	22	72.73%	606
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	65
Walk-In:	38	22	72.73%	541
Average Query Session:	6.33	5.50	15.15%	11.65
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	32.50
Walk-In:	6.33	5.50	15.15%	10.82
Laptop Request Total:	4	3	33.33%	35
Laptop Minutes Total:	220	35	528.57%	1295
Average Laptop Session:	55.00	11.67	371.43%	37.00
	Pasco Government			
All	Prev. Month	%	YTD	
Queries Total:	3	6	-50.00%	85
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	11
Walk-In:	3	6	-50.00%	74
Query Minutes Total:	15	40	-62.50%	712
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	63
Walk-In:	15	40	-62.50%	649
Average Query Session:	5.00	6.67	-25.00%	8.38
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.73
Walk-In:	5.00	6.67	-25.00%	8.77
Laptop Request Total:	3	5	-40.00%	40
Laptop Minutes Total:	185	240	-22.92%	1940
Average Laptop Session:	61.67	48.00	28.47%	48.50

	Recreation			
All		Prev. Month	%	YTD
Queries Total:	0	5	-100.00%	6
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	5	-100.00%	6
Query Minutes Total:	0	25	-100.00%	30
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	25	-100.00%	30
Average Query Session:	0.00	5.00	-100.00%	5.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	5.00	-100.00%	5.00
Laptop Request Total:	0	1	-100.00%	1
Laptop Minutes Total:	0	90	-100.00%	90
Average Laptop Session:	0.00	90.00	-100.00%	90.00
	Social Security			
All		Prev. Month	%	YTD
Queries Total:	2	3	-33.33%	37
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	2	3	-33.33%	35
Query Minutes Total:	30	11	172.73%	407
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	20
Walk-In:	30	11	172.73%	387
Average Query Session:	15.00	3.67	309.09%	11.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	10.00
Walk-In:	15.00	3.67	309.09%	11.06
Laptop Request Total:	0	2	-100.00%	20
Laptop Minutes Total:	0	121	-100.00%	957
Average Laptop Session:	0.00	60.50	-100.00%	47.85

	Tax Forms			
All	Prev. Month	%	YTD	
Queries Total:	4	7	-42.86%	337
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	6
Walk-In:	4	7	-42.86%	331
Query Minutes Total:	30	225	-86.67%	2511
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	25
Walk-In:	30	225	-86.67%	2486
Average Query Session:	7.50	32.14	-76.67%	7.45
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	4.17
Walk-In:	7.50	32.14	-76.67%	7.51
Laptop Request Total:	1	4	-75.00%	93
Laptop Minutes Total:	10	255	-96.08%	5420
Average Laptop Session:	10.00	63.75	-84.31%	58.28

	Unemployment			
All	Prev. Month	%	YTD	
Queries Total:	48	16	200.00%	287
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	48	16	200.00%	286
Query Minutes Total:	315	140	125.00%	2347
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	10
Walk-In:	315	140	125.00%	2337
Average Query Session:	6.56	8.75	-25.00%	8.18
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	10.00
Walk-In:	6.56	8.75	-25.00%	8.17
Laptop Request Total:	48	13	269.23%	239
Laptop Minutes Total:	2680	410	553.66%	9663
Average Laptop Session:	55.83	31.54	77.03%	40.43

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	1	0	100.00%	8
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	0	100.00%	8
Query Minutes Total:	5	0	500.00%	39
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	0	500.00%	39
Average Query Session:	5.00	0.00	500.00%	4.88
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	0.00	500.00%	4.88
Laptop Request Total:	0	0	0.00%	5
Laptop Minutes Total:	0	0	0.00%	445
Average Laptop Session:	0.00	0.00	0.00%	89.00
	Other			
All	Prev. Month	%	YTD	
Queries Total:	72	97	-25.77%	635
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	3
Walk-In:	72	97	-25.77%	632
Query Minutes Total:	853	620	37.58%	5232
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	13
Walk-In:	853	620	37.58%	5219
Average Query Session:	11.85	6.39	85.35%	8.24
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	4.33
Walk-In:	11.85	6.39	85.35%	8.26
Laptop Request Total:	23	23	0.00%	184
Laptop Minutes Total:	775	645	20.16%	6507
Average Laptop Session:	33.70	28.04	20.16%	35.36