

July

	All	Prev. Month	%	YTD
Queries Total:	483	316	52.85%	2784
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	31
Walk-In:	482	316	52.53%	2748
Query Minutes Total:	3495	2836	23.24%	23645
Email:	0	0	0.00%	0
Telephone:	10	0	1000.00%	239
Walk-In:	3485	2836	22.88%	23406
Average Query Session:	7.24	8.97	-19.37%	8.49
Email:	0.00	0	0.00%	0.00
Telephone:	10.00	0	1000.00%	7.71
Walk-In:	7.23	0	723.03%	8.52
Laptop Request Total:	326	238	36.97%	1650
Laptop Minutes Total:	17610	13931	26.41%	84772
Average Laptop Session:	54.02	59	-7.71%	51.38
		Education		
	All	Prev. Month	%	YTD
Queries Total:	35	8	337.50%	102
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	35	8	337.50%	102
Query Minutes Total:	175	94	86.17%	783
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	175	94	86.17%	783
Average Query Session:	5.00	12	-57.45%	7.68
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	5.00	12	-57.45%	7.68
Laptop Request Total:	34	6	466.67%	78
Laptop Minutes Total:	1390	335	314.93%	3875
Average Laptop Session:	40.88	56	-26.78%	49.68

	Employment			
All	Prev. Month	%	YTD	
Queries Total:	135	105	28.57%	506
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	135	105	28.57%	504
Query Minutes Total:	1100	914	20.35%	4197
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	15
Walk-In:	1100	914	20.35%	4182
Average Query Session:	8.15	9	-6.39%	8.29
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	7.50
Walk-In:	8.15	9	-6.39%	8.30
Laptop Request Total:	129	89	44.94%	444
Laptop Minutes Total:	8122	6235	30.26%	29819
Average Laptop Session:	62.96	70	-10.13%	67.16
	Food Stamps			
All	Prev. Month	%	YTD	
Queries Total:	64	59	8.47%	434
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	64	59	8.47%	432
Query Minutes Total:	410	497	-17.51%	4503
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	13
Walk-In:	410	497	-17.51%	4490
Average Query Session:	6.41	8	-23.95%	10.38
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	6.50
Walk-In:	6.41	8	-23.95%	10.39
Laptop Request Total:	49	58	-15.52%	371
Laptop Minutes Total:	2513	3346	-24.90%	18415
Average Laptop Session:	51.29	58	-11.10%	49.64

	Immigration			
All	Prev. Month	%	YTD	
Queries Total:	6	5	20.00%	38
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	6	5	20.00%	37
Query Minutes Total:	35	34	2.94%	401
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	35	34	2.94%	396
Average Query Session:	5.83	7	-14.22%	10.55
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	5.00
Walk-In:	5.83	7	-14.22%	10.70
Laptop Request Total:	3	3	0.00%	20
Laptop Minutes Total:	120	70	71.43%	649
Average Laptop Session:	40.00	23	71.43%	32.45
	Incarceration			
All	Prev. Month	%	YTD	
Queries Total:	0	3	-100.00%	14
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	3	-100.00%	14
Query Minutes Total:	0	11	-100.00%	102
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	11	-100.00%	102
Average Query Session:	0.00	4	-100.00%	7.29
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	0.00	4	-100.00%	7.29
Laptop Request Total:	0	3	-100.00%	10
Laptop Minutes Total:	0	75	-100.00%	227
Average Laptop Session:	0.00	25	-100.00%	22.70

	Medical			
All		Prev. Month	%	YTD
Queries Total:	13	6	116.67%	65
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	13	6	116.67%	63
Query Minutes Total:	135	38	255.26%	741
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	65
Walk-In:	135	38	255.26%	676
Average Query Session:	10.38	6	63.97%	11.40
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	32.50
Walk-In:	10.38	6	63.97%	10.73
Laptop Request Total:	8	4	100.00%	43
Laptop Minutes Total:	545	220	147.73%	1840
Average Laptop Session:	68.13	55	23.86%	42.79

	Pasco Government			
All		Prev. Month	%	YTD
Queries Total:	10	3	233.33%	95
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	11
Walk-In:	10	3	233.33%	84
Query Minutes Total:	50	15	233.33%	762
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	63
Walk-In:	50	15	233.33%	699
Average Query Session:	5.00	5	0.00%	8.02
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	5.73
Walk-In:	5.00	5	0.00%	8.32
Laptop Request Total:	9	3	200.00%	49
Laptop Minutes Total:	275	185	48.65%	2215
Average Laptop Session:	30.56	62	-50.45%	45.20

	Recreation			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	6
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	6
Query Minutes Total:	0	0	0.00%	30
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	30
Average Query Session:	0.00	0	0.00%	5.00
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	0.00	0	0.00%	5.00
Laptop Request Total:	0	0	0.00%	1
Laptop Minutes Total:	0	0	0.00%	90
Average Laptop Session:	0.00	0	0.00%	90.00
	Social Security			
All	Prev. Month	%	YTD	
Queries Total:	3	2	50.00%	40
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	3	2	50.00%	38
Query Minutes Total:	15	30	-50.00%	422
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	20
Walk-In:	15	30	-50.00%	402
Average Query Session:	5.00	15	-66.67%	10.55
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	10.00
Walk-In:	5.00	15	-66.67%	10.58
Laptop Request Total:	3	0	300.00%	23
Laptop Minutes Total:	30	0	3000.00%	987
Average Laptop Session:	10.00	0	1000.00%	42.91

Tax Forms

All		Prev. Month	%	YTD
Queries Total:	5	4	25.00%	342
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	6
Walk-In:	5	4	25.00%	336
Query Minutes Total:	25	30	-16.67%	2536
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	25
Walk-In:	25	30	-16.67%	2511
Average Query Session:	5.00	8	-33.33%	7.42
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	4.17
Walk-In:	5.00	8	-33.33%	7.47
Laptop Request Total:	4	1	300.00%	97
Laptop Minutes Total:	195	10	1850.00%	5615
Average Laptop Session:	48.75	10	387.50%	57.89

Unemployment

All		Prev. Month	%	YTD
Queries Total:	82	48	70.83%	369
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	82	48	70.83%	368
Query Minutes Total:	695	315	120.63%	3042
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	10
Walk-In:	695	315	120.63%	3032
Average Query Session:	8.48	7	29.15%	8.24
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	10.00
Walk-In:	8.48	7	29.15%	8.24
Laptop Request Total:	61	48	27.08%	300
Laptop Minutes Total:	3095	2680	15.49%	12758
Average Laptop Session:	50.74	56	-9.13%	42.53

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	2	1	100.00%	10
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	1	100.00%	10
Query Minutes Total:	10	5	100.00%	49
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	10	5	100.00%	49
Average Query Session:	5.00	5	0.00%	4.90
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	5.00	5	0.00%	4.90
Laptop Request Total:	1	0	100.00%	6
Laptop Minutes Total:	35	0	3500.00%	480
Average Laptop Session:	35.00	0	3500.00%	80.00

	Other			
All	Prev. Month	%	YTD	
Queries Total:	128	72	77.78%	763
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	4
Walk-In:	127	72	76.39%	759
Query Minutes Total:	845	853	-0.94%	6077
Email:	0	0	0.00%	0
Telephone:	10	0	1000.00%	23
Walk-In:	835	853	-2.11%	6054
Average Query Session:	6.60	12	-44.28%	7.96
Email:	0.00	0	0.00%	0.00
Telephone:	10.00	0	1000.00%	5.75
Walk-In:	6.57	12	-44.50%	7.98
Laptop Request Total:	25	23	8.70%	209
Laptop Minutes Total:	1290	775	66.45%	7797
Average Laptop Session:	51.60	34	53.14%	37.31