

October

All	Prev. Month		%	YTD
Queries Total:	594	643	-7.62%	594
Email:	0	1	-100.00%	0
Telephone:	0	2	-100.00%	0
Walk-In:	594	640	-7.19%	594
Query Minutes Total:	4350	4871	-10.70%	4350
Email:	0	10	-100.00%	0
Telephone:	0	20	-100.00%	0
Walk-In:	4350	4841	-10.14%	4350
Average Query Session:	7.32	7.58	-3.39%	7.32
Email:	0.00	10.00	-100.00%	0.00
Telephone:	0.00	10.00	-100.00%	0.00
Walk-In:	7.32	7.56	-3.13%	7.32
Laptop Request Total:	590	504	17.06%	590
Laptop Minutes Total:	27032	26692	1.27%	27032
Average Laptop Session:	45.82	52.96	-13.49%	45.82
		Education		
All	Prev. Month		%	YTD
Queries Total:	20	23	-13.04%	20
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	20	23	-13.04%	20
Query Minutes Total:	105	107	-1.87%	105
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	105	107	-1.87%	105
Average Query Session:	5.25	4.65	12.90%	5.25
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.25	4.65	12.90%	5.25
Laptop Request Total:	20	19	5.26%	20
Laptop Minutes Total:	1155	615	87.80%	1155
Average Laptop Session:	57.75	32.37	78.41%	57.75

	Employment			
All	Prev. Month	%	YTD	
Queries Total:	299	283	5.65%	299
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	299	283	5.65%	299
Query Minutes Total:	2255	2065	9.20%	2255
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2255	2065	9.20%	2255
Average Query Session:	7.54	7.30	3.31%	7.54
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	7.54	7.30	3.31%	7.54
Laptop Request Total:	299	229	30.57%	299
Laptop Minutes Total:	15335	14363	6.77%	15335
Average Laptop Session:	51.29	62.72	-18.23%	51.29
	Food Stamps			
All	Prev. Month	%	YTD	
Queries Total:	63	92	-31.52%	63
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	63	92	-31.52%	63
Query Minutes Total:	410	719	-42.98%	410
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	410	719	-42.98%	410
Average Query Session:	6.51	7.82	-16.78%	6.51
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	6.51	7.82	-16.78%	6.51
Laptop Request Total:	61	81	-24.69%	61
Laptop Minutes Total:	2390	3561	-32.88%	2390
Average Laptop Session:	39.18	43.96	-10.87%	39.18

	All	Immigration			
		Prev. Month	%	YTD	
Queries Total:		4	6	-33.33%	4
Email:		0	0	0.00%	0
Telephone:		0	0	0.00%	0
Walk-In:		4	6	-33.33%	4
Query Minutes Total:		30	85	-64.71%	30
Email:		0	0	0.00%	0
Telephone:		0	0	0.00%	0
Walk-In:		30	85	-64.71%	30
Average Query Session:		7.50	14.17	-47.07%	7.50
Email:		0.00	0.00	0.00%	0.00
Telephone:		0.00	0.00	0.00%	0.00
Walk-In:		7.50	14.17	-47.07%	7.50
Laptop Request Total:		4	6	-33.33%	4
Laptop Minutes Total:		115	305	-62.30%	115
Average Laptop Session:		28.75	50.83	-43.44%	28.75
	All	Incarceration			
		Prev. Month	%	YTD	
Queries Total:		2	1	100.00%	2
Email:		0	0	0.00%	0
Telephone:		0	0	0.00%	0
Walk-In:		2	1	100.00%	2
Query Minutes Total:		10	20	-50.00%	10
Email:		0	0	0.00%	0
Telephone:		0	0	0.00%	0
Walk-In:		10	20	-50.00%	10
Average Query Session:		5.00	20.00	-75.00%	5.00
Email:		0.00	0.00	0.00%	0.00
Telephone:		0.00	0.00	0.00%	0.00
Walk-In:		5.00	20.00	-75.00%	5.00
Laptop Request Total:		2	1	100.00%	2
Laptop Minutes Total:		55	20	175.00%	55
Average Laptop Session:		27.50	20.00	37.50%	27.50

	Medical			
All		Prev. Month	%	YTD
Queries Total:	12	9	33.33%	12
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	12	9	33.33%	12
Query Minutes Total:	90	50	80.00%	90
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	90	50	80.00%	90
Average Query Session:	7.50	5.56	34.89%	7.50
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	7.50	5.56	34.89%	7.50
Laptop Request Total:	12	6	100.00%	12
Laptop Minutes Total:	525	130	303.85%	525
Average Laptop Session:	43.75	21.67	101.89%	43.75

	Pasco Government			
All		Prev. Month	%	YTD
Queries Total:	14	17	-17.65%	14
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	14	17	-17.65%	14
Query Minutes Total:	70	105	-33.33%	70
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	70	105	-33.33%	70
Average Query Session:	5.00	6.18	-19.09%	5.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	6.18	-19.09%	5.00
Laptop Request Total:	14	12	16.67%	14
Laptop Minutes Total:	740	500	48.00%	740
Average Laptop Session:	52.86	41.67	26.85%	52.86

	Recreation			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All	Prev. Month	%	YTD	
Queries Total:	9	5	80.00%	9
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	9	5	80.00%	9
Query Minutes Total:	65	31	109.68%	65
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	65	31	109.68%	65
Average Query Session:	7.22	6.20	16.49%	7.22
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	7.22	6.20	16.49%	7.22
Laptop Request Total:	9	3	200.00%	9
Laptop Minutes Total:	310	85	264.71%	310
Average Laptop Session:	34.44	28.33	21.58%	34.44

	Tax Forms			
	All	Prev. Month	%	YTD
Queries Total:	15	6	150.00%	15
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	15	6	150.00%	15
Query Minutes Total:	105	50	110.00%	105
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	105	50	110.00%	105
Average Query Session:	7.00	8.33	-15.97%	7.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	7.00	8.33	-15.97%	7.00
Laptop Request Total:	14	3	366.67%	14
Laptop Minutes Total:	690	75	820.00%	690
Average Laptop Session:	49.29	25.00	97.14%	49.29
	Unemployment			
	All	Prev. Month	%	YTD
Queries Total:	112	108	3.70%	112
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	112	108	3.70%	112
Query Minutes Total:	940	898	4.68%	940
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	940	898	4.68%	940
Average Query Session:	8.39	8.31	1.00%	8.39
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	8.39	8.31	1.00%	8.39
Laptop Request Total:	111	93	19.35%	111
Laptop Minutes Total:	4217	4663	-9.56%	4217
Average Laptop Session:	37.99	50.14	-24.23%	37.99

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	7	7	0.00%	7
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	7	0.00%	7
Query Minutes Total:	35	95	-63.16%	35
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	35	95	-63.16%	35
Average Query Session:	5.00	13.57	-63.15%	5.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	13.57	-63.15%	5.00
Laptop Request Total:	7	6	16.67%	7
Laptop Minutes Total:	245	160	53.13%	245
Average Laptop Session:	35.00	26.67	31.23%	0.00
	Other			
All	Prev. Month	%	YTD	
Queries Total:	37	86	-56.98%	37
Email:	0	1	-100.00%	0
Telephone:	0	2	-100.00%	0
Walk-In:	37	83	-55.42%	37
Query Minutes Total:	235	646	-63.62%	235
Email:	0	10	-100.00%	0
Telephone:	0	20	-100.00%	0
Walk-In:	235	616	-61.85%	235
Average Query Session:	6.35	7.51	-15.43%	6.35
Email:	0.00	10.00	-100.00%	0.00
Telephone:	0.00	10.00	-100.00%	0.00
Walk-In:	6.35	7.42	-14.40%	6.35
Laptop Request Total:	37	45	-17.78%	37
Laptop Minutes Total:	1255	2215	-43.34%	1255
Average Laptop Session:	33.92	49.22	-31.09%	33.92