

	All	Employment		
		Prev. Month	%	YTD
Queries Total:	225	299.00	-24.75%	524
Email:	0	0.00	0.00%	0
Telephone:	0	0.00	0.00%	0
Walk-In:	225	299.00	-24.75%	524
Query Minutes Total:	1542	2255	-31.62%	3797
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1542	2255	-31.62%	3797
Average Query Session:	6.85	7.54	-9.13%	7.25
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	6.85	7.54	-9.13%	7.25
Laptop Request Total:	224	299.00	-25.08%	523
Laptop Minutes Total:	11630	15335.00	-24.16%	26965
Average Laptop Session:	51.92	51.29	1.23%	51.56
	All	Food Stamps		
		Prev. Month	%	YTD
Queries Total:	55	63	-12.70%	118
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	55	63	-12.70%	118
Query Minutes Total:	360	410	-12.20%	770
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	360	410	-12.20%	770
Average Query Session:	6.55	6.51	0.58%	6.53
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	6.55	6.51	0.58%	6.53
Laptop Request Total:	52	61.00	-14.75%	113
Laptop Minutes Total:	1872	2390.00	-21.67%	4262
Average Laptop Session:	36.00	39.18	-8.12%	37.72

	Immigration			
All	Prev. Month	%	YTD	
Queries Total:	0	4	-100.00%	4
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	4	-100.00%	4
Query Minutes Total:	0	30	-100.00%	30
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	30	-100.00%	30
Average Query Session:	0.00	7.50	-100.00%	7.50
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	7.50	-100.00%	7.50
Laptop Request Total:	0	4.00	-100.00%	4
Laptop Minutes Total:	0	115.00	-100.00%	115
Average Laptop Session:	0.00	28.75	-100.00%	28.75
	Incarceration			
All	Prev. Month	%	YTD	
Queries Total:	3	2	50.00%	5
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	2	50.00%	5
Query Minutes Total:	15	10	50.00%	25
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	15	10	50.00%	25
Average Query Session:	5.00	5.00	0.00%	5.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	5.00	0.00%	5.00
Laptop Request Total:	3	2.00	50.00%	5
Laptop Minutes Total:	160	55.00	190.91%	215
Average Laptop Session:	53.33	27.50	93.94%	43.00

	Medical			
All	Prev. Month	%	YTD	
Queries Total:	11	12	-8.33%	23
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	11	12	-8.33%	23
Query Minutes Total:	105	90	16.67%	195
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	105	90	16.67%	195
Average Query Session:	9.55	7.50	27.27%	8.48
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	9.55	7.50	27.27%	8.48
Laptop Request Total:	11	12.00	-8.33%	23
Laptop Minutes Total:	485	525.00	-7.62%	1010
Average Laptop Session:	44.09	43.75	0.78%	43.91

	Pasco Government			
All	Prev. Month	%	YTD	
Queries Total:	9	14	-35.71%	23
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	9	14	-35.71%	23
Query Minutes Total:	45	70	-35.71%	115
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	45	70	-35.71%	115
Average Query Session:	5.00	5.00	0.00%	5.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	5.00	0.00%	5.00
Laptop Request Total:	7	14.00	-50.00%	21
Laptop Minutes Total:	300	740.00	-59.46%	1040
Average Laptop Session:	42.86	52.86	-18.92%	49.52

	Recreation			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0.00	0.00%	0
Laptop Minutes Total:	0	0.00	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All	Prev. Month	%	YTD	
Queries Total:	7	9	-22.22%	16
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	9	-22.22%	16
Query Minutes Total:	35	65	-46.15%	100
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	35	65	-46.15%	100
Average Query Session:	5.00	7.22	-30.77%	6.25
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	7.22	-30.77%	6.25
Laptop Request Total:	7	9.00	-22.22%	16
Laptop Minutes Total:	350	310.00	12.90%	660
Average Laptop Session:	50.00	34.44	45.16%	41.25

Tax Forms

All	Prev. Month	%	YTD	
Queries Total:	13	15	-13.33%	28
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	13	15	-13.33%	28
Query Minutes Total:	75	105	-28.57%	180
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	75	105	-28.57%	180
Average Query Session:	5.77	7.00	-17.58%	6.43
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.77	7.00	-17.58%	6.43
Laptop Request Total:	11	14.00	-21.43%	25
Laptop Minutes Total:	360	690.00	-47.83%	1050
Average Laptop Session:	32.73	49.29	-33.60%	42.00

Unemployment

All	Prev. Month	%	YTD	
Queries Total:	75	112	-33.04%	187
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	75	112	-33.04%	187
Query Minutes Total:	600	940	-36.17%	1540
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	600	940	-36.17%	1540
Average Query Session:	8.00	8.39	-4.68%	8.24
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	8.00	8.39	-4.68%	8.24
Laptop Request Total:	74	111.00	-33.33%	185
Laptop Minutes Total:	2985	4217.00	-29.22%	7202
Average Laptop Session:	40.34	37.99	6.18%	38.93

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	7	7	0.00%	14
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	7	0.00%	14
Query Minutes Total:	65	35	85.71%	100
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	65	35	85.71%	100
Average Query Session:	9.29	5.00	85.71%	7.14
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	9.29	5.00	85.71%	7.14
Laptop Request Total:	7	7.00	0.00%	14
Laptop Minutes Total:	230	245.00	-6.12%	475
Average Laptop Session:	32.86	35.00	-6.12%	0.00
	Other			
All	Prev. Month	%	YTD	
Queries Total:	19	37	-48.65%	56
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	19	37	-48.65%	56
Query Minutes Total:	110	235	-53.19%	345
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	110	235	-53.19%	345
Average Query Session:	5.79	6.35	-8.85%	6.16
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.79	6.35	-8.85%	6.16
Laptop Request Total:	18	37.00	-51.35%	55
Laptop Minutes Total:	650	1255.00	-48.21%	1905
Average Laptop Session:	36.11	33.92	6.46%	34.64