

January

January

All		Prev. Month	%	YTD
Queries Total:	625	517	20.89%	2166
Email:	0	0	0.00%	0
Telephone:	4	3	33.33%	7
Walk-In:	621	514	20.82%	2159
Query Minutes Total:	4557	4300	5.98%	16199
Email:	0	0	0.00%	0
Telephone:	19	9	111.11%	28
Walk-In:	4538	4291	5.76%	16171
Average Query Session:	7.29	8.32	-12.34%	7.48
Email:	0.00	0.00	0.00%	0.00
Telephone:	4.75	3.00	58.33%	4.00
Walk-In:	7.31	8.35	-12.47%	7.49
Laptop Request Total:	501	490	2.24%	2001
Laptop Minutes Total:	24430	22816	7.07%	93650
Average Laptop Session:	48.76	46.56	4.72%	46.80

Education

All		Prev. Month	%	YTD
Queries Total:	4	11	-63.64%	41
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	11	-63.64%	41
Query Minutes Total:	16	48	-66.67%	209
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	16	48	-66.67%	209
Average Query Session:	4.00	4.36	-8.33%	5.10
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.00	4.36	-8.33%	5.10
Laptop Request Total:	4	11	-63.64%	41
Laptop Minutes Total:	95	550	-82.73%	2150
Average Laptop Session:	23.75	50.00	-52.50%	52.44

	All	Employment		
		Prev. Month	%	YTD
Queries Total:	252	227	11.01%	1003
Email:	0	0	0.00%	0
Telephone:	0	2	-100.00%	2
Walk-In:	252	225	12.00%	1001
Query Minutes Total:	1856	1684	10.21%	7337
Email:	0	0	0.00%	0
Telephone:	0	4	-100.00%	4
Walk-In:	1856	1680	10.48%	7333
Average Query Session:	7.37	7.42	-0.72%	7.32
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	2.00	-100.00%	2.00
Walk-In:	7.37	7.47	-1.36%	7.33
Laptop Request Total:	270	217	24.42%	1010
Laptop Minutes Total:	13326	11187	19.12%	51478
Average Laptop Session:	49.36	51.55	-4.26%	50.97
		Food Stamps		
	All	Prev. Month	%	YTD
Queries Total:	70	95	-26.32%	283
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	70	95	-26.32%	283
Query Minutes Total:	550	690	-20.29%	2010
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	550	690	-20.29%	2010
Average Query Session:	7.86	7.26	8.18%	7.10
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	7.86	7.26	8.18%	7.10
Laptop Request Total:	69	91	-24.18%	273
Laptop Minutes Total:	3328	3839	-13.31%	11429
Average Laptop Session:	48.23	42.19	14.33%	41.86

	Immigration			
All		Prev. Month	%	YTD
Queries Total:	4	1	300.00%	9
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	1	300.00%	9
Query Minutes Total:	55	5	1000.00%	90
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	55	5	1000.00%	90
Average Query Session:	13.75	5.00	175.00%	10.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	13.75	5.00	175.00%	10.00
Laptop Request Total:	3	1	200.00%	8
Laptop Minutes Total:	120	40	200.00%	275
Average Laptop Session:	40.00	40	0.00%	34.38
	Incarceration			
All		Prev. Month	%	YTD
Queries Total:	2	1	100.00%	8
Email:	0	0	0.00%	0
Telephone:	1	1	0.00%	2
Walk-In:	1	0	100.00%	6
Query Minutes Total:	32	5	540.00%	62
Email:	0	0	0.00%	0
Telephone:	2	5	-60.00%	7
Walk-In:	30	0	3000.00%	55
Average Query Session:	16.00	5.00	220.00%	7.75
Email:	0.00	0.00	0.00%	0.00
Telephone:	2.00	5.00	-60.00%	3.50
Walk-In:	30.00	0.00	3000.00%	9.17
Laptop Request Total:	1	0	100.00%	6
Laptop Minutes Total:	35	0	3500.00%	250
Average Laptop Session:	35.00	0.00	3500.00%	41.67

	Medical			
All		Prev. Month	%	YTD
Queries Total:	10	9	11.11%	42
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	10	9	11.11%	42
Query Minutes Total:	95	190	-50.00%	480
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	95	190	-50.00%	480
Average Query Session:	9.50	21.11	-55.00%	11.43
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	9.50	21.11	-55.00%	11.43
Laptop Request Total:	8	8	0.00%	39
Laptop Minutes Total:	410	420	-2.38%	1840
Average Laptop Session:	51.25	52.50	-2.38%	47.18

	Pasco Government			
All		Prev. Month	%	YTD
Queries Total:	5	6	-16.67%	34
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	6	-16.67%	34
Query Minutes Total:	25	45	-44.44%	185
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	25	45	-44.44%	185
Average Query Session:	5.00	7.50	-33.33%	5.44
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	7.50	-33.33%	5.44
Laptop Request Total:	5	6	-16.67%	32
Laptop Minutes Total:	150	175	-14.29%	1365
Average Laptop Session:	30.00	29.17	2.86%	42.66

	Recreation			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All	Prev. Month	%	YTD	
Queries Total:	8	3	166.67%	27
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	8	3	166.67%	27
Query Minutes Total:	40	15	166.67%	155
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	40	15	166.67%	155
Average Query Session:	5.00	5.00	0.00%	5.74
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.00	5.00	0.00%	5.74
Laptop Request Total:	7	3	133.33%	26
Laptop Minutes Total:	260	130	100.00%	1050
Average Laptop Session:	37.14	43.33	-14.29%	40.38

	Tax Forms			
All		Prev. Month	%	YTD
Queries Total:	132	10	1220.00%	170
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	132	10	1220.00%	170
Query Minutes Total:	494	60	723.33%	734
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	494	60	723.33%	734
Average Query Session:	3.74	6.00	-37.63%	4.32
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.74	6.00	-37.63%	4.32
Laptop Request Total:	33	10	230.00%	68
Laptop Minutes Total:	1522	180	745.56%	2752
Average Laptop Session:	46.12	18.00	156.23%	40.47
	Unemployment			
All		Prev. Month	%	YTD
Queries Total:	68	87	-21.84%	342
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	67	87	-22.99%	341
Query Minutes Total:	516	847	-39.08%	2903
Email:	0	0	0.00%	0
Telephone:	5	0	500.00%	5
Walk-In:	511	847	-39.67%	2898
Average Query Session:	7.59	9.74	-22.06%	8.49
Email:	0.00	0.00	0.00%	0.00
Telephone:	5.00	0.00	500.00%	5.00
Walk-In:	7.63	9.74	-21.66%	8.50
Laptop Request Total:	64	83	-22.89%	332
Laptop Minutes Total:	2412	3655	-34.01%	13269
Average Laptop Session:	37.69	44.04	-14.42%	39.97

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	2	7	-71.43%	23
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	7	-71.43%	23
Query Minutes Total:	7	82	-91.46%	189
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	82	-91.46%	189
Average Query Session:	3.50	11.71	-70.12%	8.22
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.50	11.71	-70.12%	8.22
Laptop Request Total:	2	7	-71.43%	23
Laptop Minutes Total:	75	180	-58.33%	730
Average Laptop Session:	37.50	25.71	45.83%	31.74
	Other			
All	Prev. Month	%	YTD	
Queries Total:	68	60	13.33%	184
Email:	0	0	0.00%	0
Telephone:	2	0	200.00%	2
Walk-In:	66	60	10.00%	182
Query Minutes Total:	871	629	38.47%	1845
Email:	0	0	0.00%	0
Telephone:	12	0	1200.00%	12
Walk-In:	859	629	36.57%	1833
Average Query Session:	12.81	10.48	22.18%	10.03
Email:	0.00	0.00	0.00%	0.00
Telephone:	6.00	0.00	600.00%	6.00
Walk-In:	13.02	10.48	24.15%	10.07
Laptop Request Total:	55	53	3.77%	163
Laptop Minutes Total:	2697	2460	9.63%	7062
Average Laptop Session:	49.04	46.42	5.65%	43.33