



	<b>Employment</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>197</b>	<b>181</b>	<b>8.84%</b>	<b>1381</b>
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	3
Walk-In:	197	180	9.44%	1378
<b>Query Minutes Total:</b>	<b>870</b>	<b>812</b>	<b>7.14%</b>	<b>9019</b>
Email:	0	0	0.00%	0
Telephone:	0	5	-100.00%	9
Walk-In:	870	807	7.81%	9010
<b>Average Query Session:</b>	<b>4.42</b>	<b>4.49</b>	<b>-1.56%</b>	<b>6.53</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	5.00	-100.00%	3.00
Walk-In:	4.42	4.48	-1.50%	6.54
<b>Laptop Request Total:</b>	<b>188</b>	<b>175</b>	<b>7.43%</b>	<b>1373</b>
<b>Laptop Minutes Total:</b>	<b>10190</b>	<b>7392</b>	<b>37.85%</b>	<b>69060</b>
<b>Average Laptop Session:</b>	<b>54.20</b>	<b>42.24</b>	<b>28.32%</b>	<b>50.30</b>
	<b>Food Stamps</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>108</b>	<b>91</b>	<b>18.68%</b>	<b>482</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	108	91	18.68%	482
<b>Query Minutes Total:</b>	<b>616</b>	<b>488</b>	<b>26.23%</b>	<b>3114</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	616	488	26.23%	3114
<b>Average Query Session:</b>	<b>5.70</b>	<b>5.36</b>	<b>6.36%</b>	<b>6.46</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.70	5.36	6.36%	6.46
<b>Laptop Request Total:</b>	<b>104</b>	<b>87</b>	<b>19.54%</b>	<b>464</b>
<b>Laptop Minutes Total:</b>	<b>3741</b>	<b>3451</b>	<b>8.40%</b>	<b>18621</b>
<b>Average Laptop Session:</b>	<b>35.97</b>	<b>39.67</b>	<b>-9.32%</b>	<b>40.13</b>

	<b>Immigration</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>5</b>	<b>2</b>	<b>150.00%</b>	<b>16</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	2	150.00%	16
<b>Query Minutes Total:</b>	<b>13</b>	<b>13</b>	<b>0.00%</b>	<b>116</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	13	13	0.00%	116
<b>Average Query Session:</b>	<b>2.60</b>	<b>6.50</b>	<b>-60.00%</b>	<b>7.25</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.60	6.50	-60.00%	7.25
<b>Laptop Request Total:</b>	<b>4</b>	<b>0</b>	<b>400.00%</b>	<b>12</b>
<b>Laptop Minutes Total:</b>	<b>130</b>	<b>0</b>	<b>13000.00%</b>	<b>405</b>
<b>Average Laptop Session:</b>	<b>32.50</b>	<b>0</b>	<b>3250.00%</b>	<b>33.75</b>
	<b>Incarceration</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>0</b>	<b>1</b>	<b>-100.00%</b>	<b>9</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	0	1	-100.00%	7
<b>Query Minutes Total:</b>	<b>0</b>	<b>15</b>	<b>-100.00%</b>	<b>77</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	7
Walk-In:	0	15	-100.00%	70
<b>Average Query Session:</b>	<b>0.00</b>	<b>15.00</b>	<b>-100.00%</b>	<b>8.56</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.50
Walk-In:	0.00	15.00	-100.00%	10.00
<b>Laptop Request Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>6</b>
<b>Laptop Minutes Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>250</b>
<b>Average Laptop Session:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00%</b>	<b>41.67</b>

	<b>Medical</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>9</b>	<b>5</b>	<b>80.00%</b>	<b>56</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	9	5	80.00%	56
<b>Query Minutes Total:</b>	<b>74</b>	<b>16</b>	<b>362.50%</b>	<b>570</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	74	16	362.50%	570
<b>Average Query Session:</b>	<b>8.22</b>	<b>3.20</b>	<b>156.94%</b>	<b>10.18</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	8.22	3.20	156.94%	10.18
<b>Laptop Request Total:</b>	<b>9</b>	<b>4</b>	<b>125.00%</b>	<b>52</b>
<b>Laptop Minutes Total:</b>	<b>405</b>	<b>225</b>	<b>80.00%</b>	<b>2470</b>
<b>Average Laptop Session:</b>	<b>45.00</b>	<b>56.25</b>	<b>-20.00%</b>	<b>47.50</b>
	<b>Pasco Government</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>1</b>	<b>1</b>	<b>0.00%</b>	<b>37</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	1	0.00%	37
<b>Query Minutes Total:</b>	<b>12</b>	<b>2</b>	<b>500.00%</b>	<b>204</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	12	2	500.00%	204
<b>Average Query Session:</b>	<b>12.00</b>	<b>2.00</b>	<b>500.00%</b>	<b>5.51</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	12.00	2.00	500.00%	5.51
<b>Laptop Request Total:</b>	<b>1</b>	<b>1</b>	<b>0.00%</b>	<b>34</b>
<b>Laptop Minutes Total:</b>	<b>24</b>	<b>65</b>	<b>-63.08%</b>	<b>1454</b>
<b>Average Laptop Session:</b>	<b>24.00</b>	<b>65.00</b>	<b>-63.08%</b>	<b>42.76</b>

	<b>Recreation</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
<b>Query Minutes Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
<b>Average Query Session:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00%</b>	<b>0.00</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
<b>Laptop Request Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
<b>Laptop Minutes Total:</b>	<b>0</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>
<b>Average Laptop Session:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00%</b>	<b>0.00</b>
	<b>Social Security</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>6</b>	<b>11</b>	<b>-45.45%</b>	<b>44</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	6	11	-45.45%	44
<b>Query Minutes Total:</b>	<b>18</b>	<b>31</b>	<b>-41.94%</b>	<b>204</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	18	31	-41.94%	204
<b>Average Query Session:</b>	<b>3.00</b>	<b>2.82</b>	<b>6.45%</b>	<b>4.64</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.00	0.00	300.00%	4.64
<b>Laptop Request Total:</b>	<b>5</b>	<b>11</b>	<b>-54.55%</b>	<b>42</b>
<b>Laptop Minutes Total:</b>	<b>120</b>	<b>370</b>	<b>-67.57%</b>	<b>1540</b>
<b>Average Laptop Session:</b>	<b>24.00</b>	<b>33.64</b>	<b>-28.65%</b>	<b>36.67</b>

	<b>Tax Forms</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>157</b>	<b>552</b>	<b>-71.56%</b>	<b>879</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	157	552	-71.56%	879
<b>Query Minutes Total:</b>	<b>452</b>	<b>1875</b>	<b>-75.89%</b>	<b>3061</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	452	1875	-75.89%	3061
<b>Average Query Session:</b>	<b>2.88</b>	<b>3.40</b>	<b>-15.24%</b>	<b>3.48</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.88	3.40	-15.24%	3.48
<b>Laptop Request Total:</b>	<b>39</b>	<b>74</b>	<b>-47.30%</b>	<b>181</b>
<b>Laptop Minutes Total:</b>	<b>2132</b>	<b>3383</b>	<b>-36.98%</b>	<b>8267</b>
<b>Average Laptop Session:</b>	<b>54.67</b>	<b>45.72</b>	<b>19.58%</b>	<b>45.67</b>
	<b>Unemployment</b>			
<b>All</b>		<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>
<b>Queries Total:</b>	<b>65</b>	<b>51</b>	<b>27.45%</b>	<b>458</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	65	51	27.45%	457
<b>Query Minutes Total:</b>	<b>230</b>	<b>322</b>	<b>-28.57%</b>	<b>3455</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	230	322	-28.57%	3450
<b>Average Query Session:</b>	<b>3.54</b>	<b>6.31</b>	<b>-43.96%</b>	<b>7.54</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	3.54	6.31	-43.96%	7.55
<b>Laptop Request Total:</b>	<b>63</b>	<b>50</b>	<b>26.00%</b>	<b>445</b>
<b>Laptop Minutes Total:</b>	<b>1834</b>	<b>1955</b>	<b>-6.19%</b>	<b>17058</b>
<b>Average Laptop Session:</b>	<b>29.11</b>	<b>39.10</b>	<b>-25.55%</b>	<b>38.33</b>

	<b>Veterans</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>3</b>	<b>1</b>	<b>200.00%</b>	<b>27</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	1	200.00%	27
<b>Query Minutes Total:</b>	<b>9</b>	<b>2</b>	<b>350.00%</b>	<b>200</b>
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	9	2	350.00%	200
<b>Average Query Session:</b>	<b>3.00</b>	<b>2.00</b>	<b>50.00%</b>	<b>7.41</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.00	2.00	50.00%	7.41
<b>Laptop Request Total:</b>	<b>3</b>	<b>1</b>	<b>200.00%</b>	<b>27</b>
<b>Laptop Minutes Total:</b>	<b>135</b>	<b>40</b>	<b>237.50%</b>	<b>905</b>
<b>Average Laptop Session:</b>	<b>45.00</b>	<b>40.00</b>	<b>12.50%</b>	<b>33.52</b>
	<b>Other</b>			
<b>All</b>	<b>Prev. Month</b>	<b>%</b>	<b>YTD</b>	
<b>Queries Total:</b>	<b>102</b>	<b>93</b>	<b>9.68%</b>	<b>445</b>
Email:	0	0	0.00%	0
Telephone:	1	2	-50.00%	5
Walk-In:	101	91	10.99%	440
<b>Query Minutes Total:</b>	<b>657</b>	<b>467</b>	<b>40.69%</b>	<b>3039</b>
Email:	0	0	0.00%	0
Telephone:	2	30	-93.33%	44
Walk-In:	655	437	49.89%	2995
<b>Average Query Session:</b>	<b>6.44</b>	<b>5.02</b>	<b>28.27%</b>	<b>6.83</b>
Email:	0.00	0.00	0.00%	0.00
Telephone:	2.00	15.00	-86.67%	8.80
Walk-In:	6.49	4.80	35.05%	6.81
<b>Laptop Request Total:</b>	<b>75</b>	<b>64</b>	<b>17.19%</b>	<b>304</b>
<b>Laptop Minutes Total:</b>	<b>3545</b>	<b>3127</b>	<b>13.37%</b>	<b>13764</b>
<b>Average Laptop Session:</b>	<b>47.27</b>	<b>48.86</b>	<b>-3.26%</b>	<b>45.28</b>