

	All	Employment		
		Prev. Month	%	YTD
Queries Total:	134	197	-31.98%	1515
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	4
Walk-In:	133	197	-32.49%	1511
Query Minutes Total:	704	870	-19.08%	9723
Email:	0	0	0.00%	0
Telephone:	5	0	500.00%	14
Walk-In:	699	870	-19.66%	9709
Average Query Session:	5.25	4.42	18.96%	6.42
Email:	0.00	0.00	0.00%	0.00
Telephone:	5.00	0.00	500.00%	3.50
Walk-In:	5.26	4.42	19.01%	6.43
Laptop Request Total:	129	188	-31.38%	1502
Laptop Minutes Total:	6695	10190	-34.30%	75755
Average Laptop Session:	51.90	54.20	-4.25%	50.44
		Food Stamps		
	All	Prev. Month	%	YTD
Queries Total:	55	108	-49.07%	537
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	55	108	-49.07%	537
Query Minutes Total:	276	616	-55.19%	3390
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	276	616	-55.19%	3390
Average Query Session:	5.02	5.70	-12.02%	6.31
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.02	5.70	-12.02%	6.31
Laptop Request Total:	53	104	-49.04%	517
Laptop Minutes Total:	2093	3741	-44.05%	20714
Average Laptop Session:	39.49	35.97	9.78%	40.07

	Immigration			
All	Prev. Month	%	YTD	
Queries Total:	5	5	0.00%	21
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	5	0.00%	21
Query Minutes Total:	22	13	69.23%	138
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	22	13	69.23%	138
Average Query Session:	4.40	2.60	69.23%	6.57
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.40	2.60	69.23%	6.57
Laptop Request Total:	4	4	0.00%	16
Laptop Minutes Total:	190	130	46.15%	595
Average Laptop Session:	47.50	33	46.15%	37.19
	Incarceration			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	9
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	0	0	0.00%	7
Query Minutes Total:	0	0	0.00%	77
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	7
Walk-In:	0	0	0.00%	70
Average Query Session:	0.00	0.00	0.00%	8.56
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.50
Walk-In:	0.00	0.00	0.00%	10.00
Laptop Request Total:	0	0	0.00%	6
Laptop Minutes Total:	0	0	0.00%	250
Average Laptop Session:	0.00	0.00	0.00%	41.67

	Medical			
All	Prev. Month	%	YTD	
Queries Total:	6	9	-33.33%	62
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	6	9	-33.33%	62
Query Minutes Total:	17	74	-77.03%	587
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	17	74	-77.03%	587
Average Query Session:	2.83	8.22	-65.54%	9.47
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.83	8.22	-65.54%	9.47
Laptop Request Total:	5	9	-44.44%	57
Laptop Minutes Total:	285	405	-29.63%	2755
Average Laptop Session:	57.00	45.00	26.67%	48.33

	Pasco Government			
All	Prev. Month	%	YTD	
Queries Total:	10	1	900.00%	47
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	10	1	900.00%	47
Query Minutes Total:	46	12	283.33%	250
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	46	12	283.33%	250
Average Query Session:	4.60	12.00	-61.67%	5.32
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.60	12.00	-61.67%	5.32
Laptop Request Total:	8	1	700.00%	42
Laptop Minutes Total:	270	24	1025.00%	1724
Average Laptop Session:	33.75	24.00	40.63%	41.05

	Recreation			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All	Prev. Month	%	YTD	
Queries Total:	3	6	-50.00%	47
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	6	-50.00%	47
Query Minutes Total:	9	18	-50.00%	213
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	9	18	-50.00%	213
Average Query Session:	3.00	3.00	0.00%	4.53
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.00	3.00	0.00%	4.53
Laptop Request Total:	3	5	-40.00%	45
Laptop Minutes Total:	105	120	-12.50%	1645
Average Laptop Session:	35.00	24.00	45.83%	36.56

	Tax Forms			
All	Prev. Month	%	YTD	
Queries Total:	23	157	-85.35%	902
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	23	157	-85.35%	902
Query Minutes Total:	116	452	-74.34%	3177
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	116	452	-74.34%	3177
Average Query Session:	5.04	2.88	75.18%	3.52
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.04	2.88	75.18%	3.52
Laptop Request Total:	5	39	-87.18%	186
Laptop Minutes Total:	245	2132	-88.51%	8512
Average Laptop Session:	49.00	54.67	-10.37%	45.76

	Unemployment			
All	Prev. Month	%	YTD	
Queries Total:	34	65	-47.69%	492
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	34	65	-47.69%	491
Query Minutes Total:	117	230	-49.13%	3572
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	117	230	-49.13%	3567
Average Query Session:	3.44	3.54	-2.75%	7.26
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	3.44	3.54	-2.75%	7.26
Laptop Request Total:	33	63	-47.62%	478
Laptop Minutes Total:	1276	1834	-30.43%	18334
Average Laptop Session:	38.67	29.11	32.82%	38.36

	Veterans			
All		Prev. Month	%	YTD
Queries Total:	0	3	-100.00%	27
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	3	-100.00%	27
Query Minutes Total:	0	9	-100.00%	200
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	9	-100.00%	200
Average Query Session:	0.00	3.00	-100.00%	7.41
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	3.00	-100.00%	7.41
Laptop Request Total:	0	3	-100.00%	27
Laptop Minutes Total:	0	135	-100.00%	905
Average Laptop Session:	0.00	45.00	-100.00%	33.52
	Other			
All		Prev. Month	%	YTD
Queries Total:	81	73	10.96%	497
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	5
Walk-In:	81	72	12.50%	492
Query Minutes Total:	617	327	88.69%	3326
Email:	0	0	0.00%	0
Telephone:	0	2	-100.00%	44
Walk-In:	617	325	89.85%	3282
Average Query Session:	7.62	4.48	70.05%	6.69
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	2.00	-100.00%	8.80
Walk-In:	7.62	4.51	68.75%	6.67
Laptop Request Total:	54	64	-15.63%	347
Laptop Minutes Total:	2873	3335	-13.85%	16427
Average Laptop Session:	53.20	52.11	2.10%	47.34