

	Employment			
All	Prev. Month	%	YTD	
Queries Total:	234	153	52.94%	1768
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	4
Walk-In:	234	152	53.95%	1764
Query Minutes Total:	674	741	-9.04%	10434
Email:	0	0	0.00%	0
Telephone:	0	5	-100.00%	14
Walk-In:	674	736	-8.42%	10420
Average Query Session:	2.88	4.84	-40.53%	5.90
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	5.00	-100.00%	3.50
Walk-In:	2.88	4.84	-40.51%	5.91
Laptop Request Total:	230	148	55.41%	1751
Laptop Minutes Total:	15120	7775	94.47%	91955
Average Laptop Session:	65.74	52.53	25.14%	52.52
	Food Stamps			
All	Prev. Month	%	YTD	
Queries Total:	86	85	1.18%	653
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	86	85	1.18%	653
Query Minutes Total:	251	336	-25.30%	3701
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	251	336	-25.30%	3701
Average Query Session:	2.92	3.95	-26.17%	5.67
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.92	3.95	-26.17%	5.67
Laptop Request Total:	86	83	3.61%	633
Laptop Minutes Total:	3612	3313	9.03%	25546
Average Laptop Session:	42.00	39.92	5.22%	40.36

	Immigration			
All	Prev. Month	%	YTD	
Queries Total:	1	5	-80.00%	22
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	5	-80.00%	22
Query Minutes Total:	2	22	-90.91%	140
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	22	-90.91%	140
Average Query Session:	2.00	4.40	-54.55%	6.36
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.00	4.40	-54.55%	6.36
Laptop Request Total:	1	4	-75.00%	17
Laptop Minutes Total:	20	190	-89.47%	615
Average Laptop Session:	20.00	48	-57.89%	36.18
	Incarceration			
All	Prev. Month	%	YTD	
Queries Total:	1	0	100.00%	10
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	1	0	100.00%	8
Query Minutes Total:	2	0	200.00%	79
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	7
Walk-In:	2	0	200.00%	72
Average Query Session:	2.00	0.00	200.00%	7.90
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.50
Walk-In:	2.00	0.00	200.00%	9.00
Laptop Request Total:	1	0	100.00%	7
Laptop Minutes Total:	30	0	3000.00%	280
Average Laptop Session:	30.00	0.00	3000.00%	40.00

	Medical			
All	Prev. Month	%	YTD	
Queries Total:	12	8	50.00%	76
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	12	8	50.00%	76
Query Minutes Total:	24	21	14.29%	615
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	24	21	14.29%	615
Average Query Session:	2.00	2.63	-23.81%	8.09
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.00	2.63	-23.81%	8.09
Laptop Request Total:	12	7	71.43%	71
Laptop Minutes Total:	260	345	-24.64%	3075
Average Laptop Session:	21.67	49.29	-56.04%	43.31
	Pasco Government			
All	Prev. Month	%	YTD	
Queries Total:	10	13	-23.08%	60
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	10	13	-23.08%	60
Query Minutes Total:	20	52	-61.54%	276
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	20	52	-61.54%	276
Average Query Session:	2.00	4.00	-50.00%	4.60
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.00	4.00	-50.00%	4.60
Laptop Request Total:	10	11	-9.09%	55
Laptop Minutes Total:	390	325	20.00%	2169
Average Laptop Session:	39.00	29.55	32.00%	39.44

	Recreation			
All		Prev. Month	%	YTD
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All		Prev. Month	%	YTD
Queries Total:	11	5	120.00%	60
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	11	5	120.00%	60
Query Minutes Total:	28	13	115.38%	245
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	28	13	115.38%	245
Average Query Session:	2.55	2.60	-2.10%	4.08
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.55	2.60	-2.10%	4.08
Laptop Request Total:	11	5	120.00%	58
Laptop Minutes Total:	535	150	256.67%	2225
Average Laptop Session:	48.64	30.00	62.12%	38.36

	Tax Forms			
All		Prev. Month	%	YTD
Queries Total:	15	89	-83.15%	983
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	15	89	-83.15%	983
Query Minutes Total:	41	246	-83.33%	3348
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	41	246	-83.33%	3348
Average Query Session:	2.73	2.76	-1.11%	3.41
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.73	2.76	-1.11%	3.41
Laptop Request Total:	9	13	-30.77%	203
Laptop Minutes Total:	255	435	-41.38%	8957
Average Laptop Session:	28.33	33.46	-15.33%	44.12
	Unemployment			
All		Prev. Month	%	YTD
Queries Total:	50	38	31.58%	546
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	50	38	31.58%	545
Query Minutes Total:	114	124	-8.06%	3693
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	114	124	-8.06%	3688
Average Query Session:	2.28	3.26	-30.13%	6.76
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	2.28	3.26	-30.13%	6.77
Laptop Request Total:	49	37	32.43%	531
Laptop Minutes Total:	1645	1371	19.99%	20074
Average Laptop Session:	33.57	37.05	-9.40%	37.80

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	4	1	300.00%	32
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	1	300.00%	32
Query Minutes Total:	12	1	1100.00%	213
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	12	1	1100.00%	213
Average Query Session:	3.00	1.00	200.00%	6.66
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.00	1.00	200.00%	6.66
Laptop Request Total:	3	1	200.00%	31
Laptop Minutes Total:	105	15	600.00%	1025
Average Laptop Session:	35.00	15.00	133.33%	33.06
	Other			
All	Prev. Month	%	YTD	
Queries Total:	76	92	-17.39%	584
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	76	92	-17.39%	579
Query Minutes Total:	225	639	-64.79%	3573
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	44
Walk-In:	225	639	-64.79%	3529
Average Query Session:	2.96	6.95	-57.38%	6.12
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	8.80
Walk-In:	2.96	6.95	-57.38%	6.09
Laptop Request Total:	68	65	4.62%	426
Laptop Minutes Total:	2834	3398	-16.60%	19786
Average Laptop Session:	41.68	52.28	-20.28%	46.45