

	Employment			
All	Prev. Month	%	YTD	
Queries Total:	284	234	21.37%	2052
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	4
Walk-In:	284	234	21.37%	2048
Query Minutes Total:	1116	674	65.58%	11550
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	14
Walk-In:	1116	674	65.58%	11536
Average Query Session:	3.93	2.88	36.43%	5.63
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.50
Walk-In:	3.93	2.88	36.43%	5.63
Laptop Request Total:	279	230	21.30%	2030
Laptop Minutes Total:	15750	15120	4.17%	107705
Average Laptop Session:	56.45	65.74	-14.13%	53.06
	Food Stamps			
All	Prev. Month	%	YTD	
Queries Total:	99	86	15.12%	752
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	98	86	13.95%	751
Query Minutes Total:	516	251	105.58%	4217
Email:	0	0	0.00%	0
Telephone:	10	0	1000.00%	10
Walk-In:	506	251	101.59%	4207
Average Query Session:	5.21	2.92	78.58%	5.61
Email:	0.00	0.00	0.00%	0.00
Telephone:	10.00	0.00	1000.00%	10.00
Walk-In:	5.16	2.92	76.91%	5.60
Laptop Request Total:	97	86	12.79%	730
Laptop Minutes Total:	3965	3612	9.77%	29511
Average Laptop Session:	40.88	42.00	-2.68%	40.43

	Immigration			
All		Prev. Month	%	YTD
Queries Total:	2	1	100.00%	24
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	1	100.00%	24
Query Minutes Total:	15	2	650.00%	155
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	15	2	650.00%	155
Average Query Session:	7.50	2.00	275.00%	6.46
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	7.50	2.00	275.00%	6.46
Laptop Request Total:	2	1	100.00%	19
Laptop Minutes Total:	65	20	225.00%	680
Average Laptop Session:	32.50	20	62.50%	35.79

	Incarceration			
All		Prev. Month	%	YTD
Queries Total:	0	1	-100.00%	10
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	0	1	-100.00%	8
Query Minutes Total:	0	2	-100.00%	79
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	7
Walk-In:	0	2	-100.00%	72
Average Query Session:	0.00	2.00	-100.00%	7.90
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.50
Walk-In:	0.00	2.00	-100.00%	9.00
Laptop Request Total:	0	1	-100.00%	7
Laptop Minutes Total:	0	30	-100.00%	280
Average Laptop Session:	0.00	30.00	-100.00%	40.00

	Medical			
All	Prev. Month	%	YTD	
Queries Total:	13	12	8.33%	89
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	13	12	8.33%	89
Query Minutes Total:	58	24	141.67%	673
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	58	24	141.67%	673
Average Query Session:	4.46	2.00	123.08%	7.56
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.46	2.00	123.08%	7.56
Laptop Request Total:	13	12	8.33%	84
Laptop Minutes Total:	595	260	128.85%	3670
Average Laptop Session:	45.77	21.67	111.24%	43.69

	Pasco Government			
All	Prev. Month	%	YTD	
Queries Total:	10	10	0.00%	70
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	10	10	0.00%	70
Query Minutes Total:	27	20	35.00%	303
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	27	20	35.00%	303
Average Query Session:	2.70	2.00	35.00%	4.33
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.70	2.00	35.00%	4.33
Laptop Request Total:	8	10	-20.00%	63
Laptop Minutes Total:	360	390	-7.69%	2529
Average Laptop Session:	45.00	39.00	15.38%	40.14

	Recreation			
All	Prev. Month	%	YTD	
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0.00	0.00%	0.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	0.00	0.00%	0.00
Laptop Request Total:	0	0	0.00%	0
Laptop Minutes Total:	0	0	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All	Prev. Month	%	YTD	
Queries Total:	7	11	-36.36%	67
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	11	-36.36%	67
Query Minutes Total:	17	28	-39.29%	262
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	17	28	-39.29%	262
Average Query Session:	2.43	2.55	-4.59%	3.91
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.43	2.55	-4.59%	3.91
Laptop Request Total:	7	11	-36.36%	65
Laptop Minutes Total:	185	535	-65.42%	2410
Average Laptop Session:	26.43	48.64	-45.66%	37.08

	Tax Forms			
All	Prev. Month	%	YTD	
Queries Total:	4	15	-73.33%	987
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	15	-73.33%	987
Query Minutes Total:	11	41	-73.17%	3359
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	11	41	-73.17%	3359
Average Query Session:	2.75	2.73	0.61%	3.40
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.75	2.73	0.61%	3.40
Laptop Request Total:	2	9	-77.78%	205
Laptop Minutes Total:	55	255	-78.43%	9012
Average Laptop Session:	27.50	28.33	-2.94%	43.96
	Unemployment			
All	Prev. Month	%	YTD	
Queries Total:	64	50	28.00%	610
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	64	50	28.00%	609
Query Minutes Total:	195	114	71.05%	3888
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	195	114	71.05%	3883
Average Query Session:	3.05	2.28	33.63%	6.37
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	3.05	2.28	33.63%	6.38
Laptop Request Total:	63	49	28.57%	594
Laptop Minutes Total:	2230	1645	35.56%	22304
Average Laptop Session:	35.40	33.57	5.44%	37.55

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	3	4	-25.00%	35
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	4	-25.00%	35
Query Minutes Total:	12	12	0.00%	225
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	12	12	0.00%	225
Average Query Session:	4.00	3.00	33.33%	6.43
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.00	3.00	33.33%	6.43
Laptop Request Total:	3	3	0.00%	34
Laptop Minutes Total:	65	105	-38.10%	1090
Average Laptop Session:	21.67	35.00	-38.10%	32.06
	Other			
All	Prev. Month	%	YTD	
Queries Total:	199	76	161.84%	783
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	199	76	161.84%	778
Query Minutes Total:	452	225	100.89%	4025
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	44
Walk-In:	452	225	100.89%	3981
Average Query Session:	2.27	2.96	-23.28%	5.14
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	8.80
Walk-In:	2.27	2.96	-23.28%	5.12
Laptop Request Total:	61	68	-10.29%	487
Laptop Minutes Total:	3257	2834	14.93%	23043
Average Laptop Session:	53.39	41.68	28.11%	47.32