

August

	All	Prev. Month	%	YTD
Queries Total:	567	865	-34.45%	6988
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	13
Walk-In:	567	865	-34.45%	6975
Query Minutes Total:	2647	3600	-26.47%	35308
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	80
Walk-In:	2647	3600	-26.47%	35228
Average Query Session:	4.67	4.16	12.17%	5.05
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	6.15
Walk-In:	4.67	4	12.17%	5.05
Laptop Request Total:	536	599.00	-10.52%	5507
Laptop Minutes Total:	25502	25212	1.15%	256382
Average Laptop Session:	47.58	42.09	13.04%	46.56
		Education		
	All	Prev. Month	%	YTD
Queries Total:	22	14	57.14%	129
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	22	14	57.14%	129
Query Minutes Total:	83	84	-1.19%	492
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	83	84	-1.19%	492
Average Query Session:	3.77	6	-37.12%	3.81
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	3.77	6	-37.12%	3.81
Laptop Request Total:	22	14.00	57.14%	110
Laptop Minutes Total:	1266	570.00	122.11%	5270
Average Laptop Session:	57.55	40.71	41.34%	47.91

	All	Employment		
		Prev. Month	%	YTD
Queries Total:	269	274.00	-1.82%	2595
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	4
Walk-In:	269	274	-1.82%	2591
Query Minutes Total:	1183	1091.00	8.43%	13824
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	14
Walk-In:	1183	1091	8.43%	13810
Average Query Session:	4.40	3.98	10.45%	5.33
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.50
Walk-In:	4.40	3.98	10.45%	5.33
Laptop Request Total:	262	271.00	-3.32%	2563
Laptop Minutes Total:	14251	13940.00	2.23%	135896
Average Laptop Session:	54.39	51.44	5.74%	53.02
	All	Food Stamps		
		Prev. Month	%	YTD
Queries Total:	91	92	-1.09%	935
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	91	92	-1.09%	934
Query Minutes Total:	380	373	1.88%	4970
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	10
Walk-In:	380	373	1.88%	4960
Average Query Session:	4.18	4	3.00%	5.32
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	10.00
Walk-In:	4.18	4	3.00%	5.31
Laptop Request Total:	89	87.00	2.30%	906
Laptop Minutes Total:	3600	3868.00	-6.93%	36979
Average Laptop Session:	40.45	44.46	-9.02%	40.82

	Immigration			
All	Prev. Month	%	YTD	
Queries Total:	1	2	-50.00%	27
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	2	-50.00%	27
Query Minutes Total:	2	7	-71.43%	164
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	7	-71.43%	164
Average Query Session:	2.00	4	-42.86%	6.07
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	2.00	4	-42.86%	6.07
Laptop Request Total:	1	1.00	0.00%	21
Laptop Minutes Total:	140	45.00	211.11%	865
Average Laptop Session:	140.00	45.00	211.11%	41.19
	Incarceration			
All	Prev. Month	%	YTD	
Queries Total:	0	1	-100.00%	11
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	0	1	-100.00%	9
Query Minutes Total:	0	5	-100.00%	84
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	7
Walk-In:	0	5	-100.00%	77
Average Query Session:	0.00	5	-100.00%	7.64
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	3.50
Walk-In:	0.00	5	-100.00%	8.56
Laptop Request Total:	0	1.00	-100.00%	8
Laptop Minutes Total:	0	37.00	-100.00%	317
Average Laptop Session:	0.00	37.00	-100.00%	39.63

	Medical			
All		Prev. Month	%	YTD
Queries Total:	12	7	71.43%	108
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	12	7	71.43%	108
Query Minutes Total:	84	27	211.11%	784
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	84	27	211.11%	784
Average Query Session:	7.00	4	81.48%	7.26
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	7.00	4	81.48%	7.26
Laptop Request Total:	8	8.00	0.00%	100
Laptop Minutes Total:	230	280.00	-17.86%	4180
Average Laptop Session:	28.75	35.00	-17.86%	41.80
	Pasco Government			
All		Prev. Month	%	YTD
Queries Total:	17	11	54.55%	98
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	17	11	54.55%	98
Query Minutes Total:	83	25	232.00%	411
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	83	25	232.00%	411
Average Query Session:	4.88	2	114.82%	4.19
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	4.88	2	114.82%	4.19
Laptop Request Total:	15	10.00	50.00%	88
Laptop Minutes Total:	495	480.00	3.13%	3504
Average Laptop Session:	33.00	48.00	-31.25%	39.82

	Recreation			
All		Prev. Month	%	YTD
Queries Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Query Minutes Total:	0	0	0.00%	0
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	0	0.00%	0
Average Query Session:	0.00	0	0.00%	0.00
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	0.00	0	0.00%	0.00
Laptop Request Total:	0	0.00	0.00%	0
Laptop Minutes Total:	0	0.00	0.00%	0
Average Laptop Session:	0.00	0.00	0.00%	0.00
	Social Security			
All		Prev. Month	%	YTD
Queries Total:	5	11	-54.55%	83
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	11	-54.55%	83
Query Minutes Total:	34	40	-15.00%	336
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	34	40	-15.00%	336
Average Query Session:	6.80	4	87.00%	4.05
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	6.80	4	87.00%	4.05
Laptop Request Total:	4	11.00	-63.64%	80
Laptop Minutes Total:	152	385.00	-60.52%	2947
Average Laptop Session:	38.00	35.00	8.57%	36.84

Tax Forms				
All		Prev. Month	%	YTD
Queries Total:	4	6	-33.33%	997
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	6	-33.33%	997
Query Minutes Total:	22	18	22.22%	3399
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	22	18	22.22%	3399
Average Query Session:	5.50	3	83.33%	3.41
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	5.50	3	83.33%	3.41
Laptop Request Total:	4	6.00	-33.33%	215
Laptop Minutes Total:	70	232.00	-69.83%	9314
Average Laptop Session:	17.50	38.67	-54.74%	43.32
Unemployment				
All		Prev. Month	%	YTD
Queries Total:	61	41	48.78%	712
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	61	41	48.78%	711
Query Minutes Total:	241	132	82.58%	4261
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	241	132	82.58%	4256
Average Query Session:	3.95	3	22.71%	5.98
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	5.00
Walk-In:	3.95	3	22.71%	5.99
Laptop Request Total:	58	40.00	45.00%	692
Laptop Minutes Total:	2133	1895.00	12.56%	26332
Average Laptop Session:	36.78	47.38	-22.37%	38.05

	Veterans			
All		Prev. Month	%	YTD
Queries Total:	2	2	0.00%	39
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	2	0.00%	39
Query Minutes Total:	4	7	-42.86%	236
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	7	-42.86%	236
Average Query Session:	2.00	4	-42.86%	6.05
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	0.00
Walk-In:	2.00	4	-42.86%	6.05
Laptop Request Total:	2	2.00	0.00%	38
Laptop Minutes Total:	30	65.00	-53.85%	1185
Average Laptop Session:	15.00	32.50	-53.85%	31.18
	Other			
All		Prev. Month	%	YTD
Queries Total:	83	404	-79.46%	1270
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	83	404	-79.46%	1265
Query Minutes Total:	531	1791	-70.35%	6347
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	44
Walk-In:	531	1791	-70.35%	6303
Average Query Session:	6.40	4	44.31%	5.00
Email:	0.00	0	0.00%	0.00
Telephone:	0.00	0	0.00%	8.80
Walk-In:	6.40	4	44.31%	4.98
Laptop Request Total:	71	148.00	-52.03%	706
Laptop Minutes Total:	3135	3415.00	-8.20%	29593
Average Laptop Session:	44.15	23.07	91.36%	41.92