

October

All		Prev. Month	%	YTD
Queries Total:	967	541	78.74%	967
Email:	0	0	0.00%	0
Telephone:	5	4	25.00%	5
Walk-In:	962	537	79.14%	962
Query Minutes Total:	2530	3456	-26.79%	2530
Email:	0	0	0.00%	0
Telephone:	18	50	-64.00%	18
Walk-In:	2512	3403	-26.18%	2512
Average Query Session:	2.62	6.38	-58.99%	2.62
Email:	0.00	0.00	0.00%	0.00
Telephone:	3.60	12.50	-71.20%	3.60
Walk-In:	2.61	6.34	-58.81%	2.61
Laptop Request Total:	506	508	-0.39%	506
Laptop Minutes Total:	25952	25622	1.29%	25952
Average Laptop Session:	51.29	50.44	1.68%	51.29
		Education		
All		Prev. Month	%	YTD
Queries Total:	8	22	-63.64%	8
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	8	11	-27.27%	8
Query Minutes Total:	17	83	-79.52%	17
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	17	83	-79.52%	17
Average Query Session:	2.13	4.00	-46.88%	2.13
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.13	4.00	-46.88%	2.13
Laptop Request Total:	8	22	-63.64%	8
Laptop Minutes Total:	326	1266	-74.25%	326
Average Laptop Session:	40.75	58.00	-29.74%	40.75

	All	Employment		
		Prev. Month	%	YTD
Queries Total:	252	269	-6.32%	252
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	252	269	-6.32%	252
Query Minutes Total:	668	1183	-43.53%	668
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	668	1183	-43.53%	668
Average Query Session:	2.65	4.00	-33.73%	2.65
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.65	4.00	-33.73%	2.65
Laptop Request Total:	246	262	-6.11%	246
Laptop Minutes Total:	13735	14251	-3.62%	13735
Average Laptop Session:	55.83	54.00	3.40%	55.83
	All	Food Stamps		
		Prev. Month	%	YTD
Queries Total:	100	91	9.89%	100
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	100	91	9.89%	100
Query Minutes Total:	262	380	-31.05%	262
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	262	380	-31.05%	262
Average Query Session:	2.62	4.00	-34.50%	2.62
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.62	4.00	-34.50%	2.62
Laptop Request Total:	100	89	12.36%	100
Laptop Minutes Total:	3984	3600	10.67%	3984
Average Laptop Session:	39.84	40.00	-0.40%	39.84

	Immigration			
All		Prev. Month	%	YTD
Queries Total:	3	1	200.00%	3
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	1	200.00%	3
Query Minutes Total:	45	2	2150.00%	45
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	45	2	2150.00%	45
Average Query Session:	15.00	2.00	650.00%	15.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	15.00	2.00	650.00%	15.00
Laptop Request Total:	1	1	0.00%	1
Laptop Minutes Total:	135	140	-3.57%	135
Average Laptop Session:	135.00	140.00	-3.57%	135.00
	Incarceration			
All		Prev. Month	%	YTD
Queries Total:	5	1	400.00%	5
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	1	400.00%	5
Query Minutes Total:	118	40	195.00%	118
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	118	10	1080.00%	118
Average Query Session:	23.60	40.00	-41.00%	23.60
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	23.60	40.00	-41.00%	23.60
Laptop Request Total:	2	0	200.00%	2
Laptop Minutes Total:	55	0	5500.00%	55
Average Laptop Session:	27.50	0.00	2750.00%	27.50

	All	Legal		
		Prev. Month	%	YTD
Queries Total:	35	9	288.89%	35
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	0
Walk-In:	35	8	337.50%	35
Query Minutes Total:	257	90	185.56%	257
Email:	0	0	0.00%	0
Telephone:	0	15	-100.00%	0
Walk-In:	257	75	242.67%	257
Average Query Session:	7.34	10.00	-26.57%	7.34
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	15.00	-100.00%	0.00
Walk-In:	7.34	9.38	-21.72%	7.34
Laptop Request Total:	26	7	271.43%	26
Laptop Minutes Total:	2426	515	371.07%	2426
Average Laptop Session:	93.31	73.57	26.83%	93.31
		Medical		
	All	Prev. Month	%	YTD
Queries Total:	8	12	-33.33%	8
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	8	12	-33.33%	8
Query Minutes Total:	47	69	-31.88%	47
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	47	69	-31.88%	47
Average Query Session:	5.88	5.75	2.17%	5.88
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	5.88	5.75	2.17%	5.88
Laptop Request Total:	6	10	-40.00%	6
Laptop Minutes Total:	260	403	-35.48%	260
Average Laptop Session:	43.33	40.30	7.53%	43.33

Pasco Government

All		Prev. Month	%	YTD
Queries Total:	22	12	83.33%	22
Email:	0	0	0.00%	0
Telephone:	4	2	100.00%	4
Walk-In:	18	10	80.00%	18
Query Minutes Total:	87	132	-34.09%	87
Email:	0	0	0.00%	0
Telephone:	16	30	-46.67%	16
Walk-In:	71	102	-30.39%	71
Average Query Session:	3.95	11.00	-64.05%	3.95
Email:	0.00	0.00	0.00%	0.00
Telephone:	4.00	15.00	-73.33%	4.00
Walk-In:	3.94	10.20	-61.33%	3.94
Laptop Request Total:	12	5	140.00%	12
Laptop Minutes Total:	750	90	733.33%	750
Average Laptop Session:	62.50	18.00	247.22%	0.00

Social Security

All		Prev. Month	%	YTD
Queries Total:	3	4	-25.00%	3
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	3	4	-25.00%	3
Query Minutes Total:	9	20	-55.00%	9
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	9	20	-55.00%	9
Average Query Session:	3.00	5.00	-40.00%	3.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.00	5.00	-40.00%	3.00
Laptop Request Total:	3	3	0.00%	3
Laptop Minutes Total:	85	90	-5.56%	85
Average Laptop Session:	28.33	30.00	-5.56%	28.33

Tax Forms				
All	Prev. Month		%	YTD
Queries Total:	6	8	-25.00%	6
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	6	8	-25.00%	6
Query Minutes Total:	21	57	-63.16%	21
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	21	57	-63.16%	21
Average Query Session:	3.50	7.13	-50.91%	3.50
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.50	7.13	-50.91%	3.50
Laptop Request Total:	3	6	-50.00%	3
Laptop Minutes Total:	45	125	-64.00%	45
Average Laptop Session:	15.00	20.83	-27.99%	15.00
Unemployment				
All	Prev. Month		%	YTD
Queries Total:	57	55	3.64%	57
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	57	55	3.64%	57
Query Minutes Total:	216	294	-26.53%	216
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	216	294	-26.53%	216
Average Query Session:	3.79	5.35	-29.17%	3.79
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.79	5.35	-29.17%	3.79
Laptop Request Total:	57	53	7.55%	57
Laptop Minutes Total:	2576	2290	12.49%	2576
Average Laptop Session:	45.19	43.21	4.59%	45.19

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	5	0	500.00%	5
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	5	0	500.00%	5
Query Minutes Total:	13	0	1300.00%	13
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	13	0	1300.00%	13
Average Query Session:	2.60	0.00	260.00%	2.60
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.60	0.00	260.00%	2.60
Laptop Request Total:	5	0	500.00%	5
Laptop Minutes Total:	145	0	14500.00%	145
Average Laptop Session:	29.00	0.00	2900.00%	0.00
	Other			
All	Prev. Month	%	YTD	
Queries Total:	463	72	543.06%	463
Email:	0	0	0.00%	0
Telephone:	1	1	0.00%	1
Walk-In:	462	71	550.70%	462
Query Minutes Total:	770	624	23.40%	770
Email:	0	0	0.00%	0
Telephone:	2	5	-60.00%	2
Walk-In:	768	619	24.07%	768
Average Query Session:	1.66	8.67	-80.82%	1.66
Email:	0.00	0.00	0.00%	0.00
Telephone:	2.00	5.00	-60.00%	2.00
Walk-In:	1.66	8.72	-80.94%	1.66
Laptop Request Total:	37	60	-38.33%	37
Laptop Minutes Total:	1430	2856	-49.93%	1430
Average Laptop Session:	38.65	47.60	-18.81%	38.65