

	Employment			
All		Prev. Month	%	YTD
Queries Total:	203	209	-2.87%	664
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	203	209	-2.87%	664
Query Minutes Total:	829	886	-6.43%	2383
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	829	886	-6.43%	2383
Average Query Session:	4.08	4.24	-3.67%	3.59
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.08	4.24	-3.67%	3.59
Laptop Request Total:	200	205	-2.44%	651
Laptop Minutes Total:	10543	13387	-21.24%	37665
Average Laptop Session:	52.72	65.30	-19.28%	57.86
	Food Stamps			
All		Prev. Month	%	YTD
Queries Total:	107	99	8.08%	306
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	107	99	8.08%	306
Query Minutes Total:	413	382	8.12%	1057
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	413	382	8.12%	1057
Average Query Session:	3.86	3.86	0.03%	3.45
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.86	3.86	0.03%	3.45
Laptop Request Total:	106	98	8.16%	304
Laptop Minutes Total:	4256	4248	0.19%	12488
Average Laptop Session:	40.15	43.35	-7.37%	41.08

	Immigration			
All		Prev. Month	%	YTD
Queries Total:	9	2	350.00%	14
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	9	2	350.00%	14
Query Minutes Total:	59	22	168.18%	126
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	59	22	168.18%	126
Average Query Session:	6.56	11.00	-40.40%	9.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	6.56	11.00	-40.40%	9.00
Laptop Request Total:	6	2	200.00%	9
Laptop Minutes Total:	295	35	742.86%	465
Average Laptop Session:	49.17	18	180.95%	51.67
	Incarceration			
All		Prev. Month	%	YTD
Queries Total:	1	0	100.00%	6
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	0	100.00%	6
Query Minutes Total:	15	0	1500.00%	133
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	15	0	1500.00%	133
Average Query Session:	15.00	0.00	1500.00%	22.17
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	15.00	0.00	1500.00%	22.17
Laptop Request Total:	0	0	0.00%	2
Laptop Minutes Total:	0	0	0.00%	55
Average Laptop Session:	0.00	0.00	0.00%	27.50

	Legal			
All	Prev. Month	%	YTD	
Queries Total:	22	26	-15.38%	83
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	22	26	-15.38%	83
Query Minutes Total:	58	164	-64.63%	479
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	58	164	-64.63%	479
Average Query Session:	2.64	6.31	-58.20%	5.77
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.64	6.31	-58.20%	5.77
Laptop Request Total:	19	25	-24.00%	70
Laptop Minutes Total:	2450	3515	-30.30%	8391
Average Laptop Session:	128.95	140.60	-8.29%	119.87
	Medical			
All	Prev. Month	%	YTD	
Queries Total:	8	4	100.00%	20
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	8	4	100.00%	20
Query Minutes Total:	146	42	247.62%	235
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	146	42	247.62%	235
Average Query Session:	18.25	10.50	73.81%	11.75
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	18.25	10.50	73.81%	11.75
Laptop Request Total:	7	4	75.00%	17
Laptop Minutes Total:	345	155	122.58%	760
Average Laptop Session:	49.29	38.75	27.19%	44.71

Pasco Government

All		Prev. Month	%	YTD
Queries Total:	21	12	75.00%	55
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	5
Walk-In:	21	11	90.91%	50
Query Minutes Total:	86	67	28.36%	240
Email:	0	0	0.00%	0
Telephone:	0	3	-100.00%	19
Walk-In:	86	64	34.38%	221
Average Query Session:	4.10	5.58	-26.65%	4.36
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	3.00	-100.00%	3.80
Walk-In:	4.10	5.82	-29.61%	4.42
Laptop Request Total:	18	9	100.00%	39
Laptop Minutes Total:	617	247	149.80%	1614
Average Laptop Session:	34.28	27.44	24.90%	0.00

Social Security

All		Prev. Month	%	YTD
Queries Total:	1	4	-75.00%	8
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	4	-75.00%	8
Query Minutes Total:	10	17	-41.18%	36
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	10	17	-41.18%	36
Average Query Session:	10.00	4.25	135.29%	4.50
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	10.00	4.25	135.29%	4.50
Laptop Request Total:	1	4	-75.00%	8
Laptop Minutes Total:	10	185	-94.59%	280
Average Laptop Session:	10.00	46.25	-78.38%	35.00

Tax Forms				
All		Prev. Month	%	YTD
Queries Total:	12	8	50.00%	26
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	12	8	50.00%	26
Query Minutes Total:	47	22	113.64%	90
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	47	22	113.64%	90
Average Query Session:	3.92	2.75	42.42%	3.46
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.92	2.75	42.42%	3.46
Laptop Request Total:	8	7	14.29%	18
Laptop Minutes Total:	179	195	-8.21%	419
Average Laptop Session:	22.38	27.86	-19.68%	23.28
Unemployment				
All		Prev. Month	%	YTD
Queries Total:	49	56	-12.50%	162
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	49	56	-12.50%	162
Query Minutes Total:	161	182	-11.54%	559
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	161	182	-11.54%	559
Average Query Session:	3.29	3.25	1.10%	3.45
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.29	3.25	1.10%	3.45
Laptop Request Total:	49	56	-12.50%	162
Laptop Minutes Total:	1568	1951	-19.63%	6095
Average Laptop Session:	32.00	34.84	-8.15%	37.62

	Veterans			
All		Prev. Month	%	YTD
Queries Total:	0	3	-100.00%	8
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	3	-100.00%	8
Query Minutes Total:	0	15	-100.00%	28
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	0	15	-100.00%	28
Average Query Session:	0.00	5.00	-100.00%	3.50
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	0.00	5.00	-100.00%	3.50
Laptop Request Total:	0	3	-100.00%	8
Laptop Minutes Total:	0	105	-100.00%	250
Average Laptop Session:	0.00	35.00	-100.00%	0.00
	Other			
All		Prev. Month	%	YTD
Queries Total:	58	138	-57.97%	659
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	58	138	-57.97%	658
Query Minutes Total:	469	503	-6.76%	1742
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	2
Walk-In:	469	503	-6.76%	1740
Average Query Session:	8.09	3.64	121.85%	2.64
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	2.00
Walk-In:	8.09	3.64	121.85%	2.64
Laptop Request Total:	48	40	20.00%	125
Laptop Minutes Total:	2076	1880	10.43%	5386
Average Laptop Session:	43.25	47.00	-7.98%	43.09

