

	All	Employment		
		Prev. Month	%	YTD
Queries Total:	253	203	24.63%	917
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	253	203	24.63%	917
Query Minutes Total:	917	829	10.62%	3300
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	917	829	10.62%	3300
Average Query Session:	3.62	4.08	-11.25%	3.60
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.62	4.08	-11.25%	3.60
Laptop Request Total:	273	200	36.50%	924
Laptop Minutes Total:	14008	10543	32.87%	51673
Average Laptop Session:	51.31	52.72	-2.66%	55.92
	All	Food Stamps		
		Prev. Month	%	YTD
Queries Total:	101	107	-5.61%	407
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	101	107	-5.61%	407
Query Minutes Total:	332	413	-19.61%	1389
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	332	413	-19.61%	1389
Average Query Session:	3.29	3.86	-14.84%	3.41
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.29	3.86	-14.84%	3.41
Laptop Request Total:	100	106	-5.66%	404
Laptop Minutes Total:	4271	4256	0.35%	16759
Average Laptop Session:	42.71	40.15	6.37%	41.48

	Immigration			
All		Prev. Month	%	YTD
Queries Total:	3	9	-66.67%	17
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	2	9	-77.78%	16
Query Minutes Total:	61	59	3.39%	187
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	60	59	1.69%	186
Average Query Session:	20.33	6.56	210.17%	11.00
Email:	0.00	0.00	0.00%	0.00
Telephone:	1.00	0.00	100.00%	1.00
Walk-In:	30.00	6.56	357.63%	11.63
Laptop Request Total:	1	6	-83.33%	10
Laptop Minutes Total:	30	295	-89.83%	495
Average Laptop Session:	30.00	49	-38.98%	49.50
	Incarceration			
All		Prev. Month	%	YTD
Queries Total:	1	1	0.00%	7
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	1	0.00%	7
Query Minutes Total:	1	15	-93.33%	134
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	15	-93.33%	134
Average Query Session:	1.00	15.00	-93.33%	19.14
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	1.00	15.00	-93.33%	19.14
Laptop Request Total:	1	0	100.00%	3
Laptop Minutes Total:	10	0	1000.00%	65
Average Laptop Session:	10.00	0.00	1000.00%	21.67

	Legal			
All	Prev. Month	%	YTD	
Queries Total:	16	22	-27.27%	99
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	16	22	-27.27%	99
Query Minutes Total:	52	58	-10.34%	531
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	52	58	-10.34%	531
Average Query Session:	3.25	2.64	23.28%	5.36
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.25	2.64	23.28%	5.36
Laptop Request Total:	15	19	-21.05%	85
Laptop Minutes Total:	745	2450	-69.59%	9136
Average Laptop Session:	49.67	128.95	-61.48%	107.48
	Medical			
All	Prev. Month	%	YTD	
Queries Total:	7	8	-12.50%	27
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	8	-12.50%	27
Query Minutes Total:	30	146	-79.45%	265
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	30	146	-79.45%	265
Average Query Session:	4.29	18.25	-76.52%	9.81
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.29	18.25	-76.52%	9.81
Laptop Request Total:	7	7	0.00%	24
Laptop Minutes Total:	190	345	-44.93%	950
Average Laptop Session:	27.14	49.29	-44.93%	39.58

Pasco Government

All		Prev. Month	%	YTD
Queries Total:	8	21	-61.90%	63
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	8	21	-61.90%	58
Query Minutes Total:	22	86	-74.42%	262
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	19
Walk-In:	22	86	-74.42%	243
Average Query Session:	2.75	4.10	-32.85%	4.16
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.80
Walk-In:	2.75	4.10	-32.85%	4.19
Laptop Request Total:	0	18	-100.00%	39
Laptop Minutes Total:	0	617	-100.00%	1614
Average Laptop Session:	0.00	0.00	0.00%	0.00

Social Security

All		Prev. Month	%	YTD
Queries Total:	8	1	700.00%	16
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	8	1	700.00%	16
Query Minutes Total:	13	10	30.00%	49
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	13	10	30.00%	49
Average Query Session:	1.63	10.00	-83.75%	3.06
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	1.63	10.00	-83.75%	3.06
Laptop Request Total:	7	1	600.00%	15
Laptop Minutes Total:	465	10	4550.00%	745
Average Laptop Session:	66.43	10.00	564.29%	49.67

	Tax Forms			
All		Prev. Month	%	YTD
Queries Total:	720	12	5900.00%	746
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	719	12	5891.67%	745
Query Minutes Total:	1069	47	2174.47%	1159
Email:	0	0	0.00%	0
Telephone:	10	0	1000.00%	10
Walk-In:	1059	47	2153.19%	1149
Average Query Session:	1.48	3.92	-62.09%	1.55
Email:	0.00	0.00	0.00%	0.00
Telephone:	10.00	0.00	1000.00%	10.00
Walk-In:	1.47	3.92	-62.39%	1.54
Laptop Request Total:	49	8	512.50%	67
Laptop Minutes Total:	2088	179	1066.48%	2507
Average Laptop Session:	42.61	22.38	90.45%	37.42

	Unemployment			
All		Prev. Month	%	YTD
Queries Total:	57	49	16.33%	219
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	57	49	16.33%	219
Query Minutes Total:	163	161	1.24%	722
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	163	161	1.24%	722
Average Query Session:	2.86	3.29	-12.97%	3.30
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.86	3.29	-12.97%	3.30
Laptop Request Total:	56	49	14.29%	218
Laptop Minutes Total:	1813	1568	15.63%	7908
Average Laptop Session:	32.38	32.00	1.17%	36.28

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	2	0	200.00%	10
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	0	200.00%	10
Query Minutes Total:	7	0	700.00%	35
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	7	0	700.00%	35
Average Query Session:	3.50	0.00	350.00%	3.50
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.50	0.00	350.00%	3.50
Laptop Request Total:	2	0	200.00%	10
Laptop Minutes Total:	120	0	12000.00%	370
Average Laptop Session:	60.00	0.00	6000.00%	37.00
	Other			
All	Prev. Month	%	YTD	
Queries Total:	111	58	91.38%	770
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	2
Walk-In:	110	58	89.66%	768
Query Minutes Total:	299	469	-36.25%	2041
Email:	0	0	0.00%	0
Telephone:	10	0	1000.00%	12
Walk-In:	289	469	-38.38%	2029
Average Query Session:	2.69	8.09	-66.69%	2.65
Email:	0.00	0.00	0.00%	0.00
Telephone:	10.00	0.00	1000.00%	6.00
Walk-In:	2.63	8.09	-67.51%	2.64
Laptop Request Total:	43	48	-10.42%	168
Laptop Minutes Total:	1934	2076	-6.84%	7320
Average Laptop Session:	44.98	43.25	3.99%	43.57