

	Employment			
All	Prev. Month	%	YTD	
Queries Total:	227	172	31.98%	1765
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	227	172	31.98%	1765
Query Minutes Total:	733	626	17.09%	6376
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	733	626	17.09%	6376
Average Query Session:	3.23	3.64	-11.28%	3.61
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	3.23	3.64	-11.28%	3.61
Laptop Request Total:	222	170	30.59%	1762
Laptop Minutes Total:	10377	8318	24.75%	93775
Average Laptop Session:	46.74	48.93	-4.47%	53.22
	Food Stamps			
All	Prev. Month	%	YTD	
Queries Total:	114	132	-13.64%	844
Email:	0	0	0.00%	0
Telephone:	1	0	100.00%	1
Walk-In:	113	132	-14.39%	843
Query Minutes Total:	461	461	0.00%	3058
Email:	0	0	0.00%	0
Telephone:	10	0	1000.00%	10
Walk-In:	451	461	-2.17%	3048
Average Query Session:	4.04	3.49	15.79%	3.62
Email:	0.00	0.00	0.00%	0.00
Telephone:	10.00	0.00	1000.00%	10.00
Walk-In:	3.99	3.49	14.28%	3.62
Laptop Request Total:	111	131	-15.27%	836
Laptop Minutes Total:	2925	4538	-35.54%	31961
Average Laptop Session:	26.35	34.64	-23.93%	38.23

	Immigration			
All	Prev. Month	%	YTD	
Queries Total:	2	3	-33.33%	25
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	2	3	-33.33%	24
Query Minutes Total:	7	5	40.00%	234
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	7	5	40.00%	233
Average Query Session:	3.50	1.67	110.00%	9.36
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	1.00
Walk-In:	3.50	1.67	110.00%	9.71
Laptop Request Total:	2	3	-33.33%	18
Laptop Minutes Total:	55	315	-82.54%	980
Average Laptop Session:	27.50	105	-73.81%	54.44
	Incarceration			
All	Prev. Month	%	YTD	
Queries Total:	1	0	100.00%	16
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	0	100.00%	16
Query Minutes Total:	2	0	200.00%	185
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	0	200.00%	185
Average Query Session:	2.00	0.00	200.00%	11.56
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.00	0.00	200.00%	11.56
Laptop Request Total:	1	0	100.00%	11
Laptop Minutes Total:	60	0	6000.00%	195
Average Laptop Session:	60.00	0.00	6000.00%	17.73

	Legal			
All	Prev. Month	%	YTD	
Queries Total:	6	5	20.00%	153
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	6	5	20.00%	153
Query Minutes Total:	49	10	390.00%	933
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	49	10	390.00%	933
Average Query Session:	8.17	2.00	308.33%	6.10
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	8.17	2.00	308.33%	6.10
Laptop Request Total:	6	5	20.00%	126
Laptop Minutes Total:	295	145	103.45%	10616
Average Laptop Session:	49.17	29.00	69.54%	84.25
	Medical			
All	Prev. Month	%	YTD	
Queries Total:	5	3	66.67%	40
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	1
Walk-In:	5	3	66.67%	39
Query Minutes Total:	31	22	40.91%	345
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	31	22	40.91%	340
Average Query Session:	6.20	7.33	-15.45%	8.63
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	5.00
Walk-In:	6.20	7.33	-15.45%	8.72
Laptop Request Total:	4	6	-33.33%	37
Laptop Minutes Total:	90	240	-62.50%	1305
Average Laptop Session:	22.50	40.00	-43.75%	35.27

Pasco Government

All		Prev. Month	%	YTD
Queries Total:	6	10	-40.00%	97
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	5
Walk-In:	6	10	-40.00%	92
Query Minutes Total:	25	25	0.00%	383
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	19
Walk-In:	25	25	0.00%	364
Average Query Session:	4.17	2.50	66.67%	3.95
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	3.80
Walk-In:	4.17	2.50	66.67%	3.96
Laptop Request Total:	5	10	-50.00%	54
Laptop Minutes Total:	90	295	-69.49%	1999
Average Laptop Session:	18.00	0.00	1800.00%	37.02

Social Security

All		Prev. Month	%	YTD
Queries Total:	4	2	100.00%	30
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	4	2	100.00%	30
Query Minutes Total:	17	4	325.00%	96
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	17	4	325.00%	96
Average Query Session:	4.25	2.00	112.50%	3.20
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	4.25	2.00	112.50%	3.20
Laptop Request Total:	4	2	100.00%	29
Laptop Minutes Total:	215	70	207.14%	1485
Average Laptop Session:	53.75	35.00	53.57%	51.21

Tax Forms				
All		Prev. Month	%	YTD
Queries Total:	6	290	-97.93%	2395
Email:	0	0	0.00%	0
Telephone:	0	1	-100.00%	3
Walk-In:	6	289	-97.92%	2392
Query Minutes Total:	23	374	-93.85%	3484
Email:	0	0	0.00%	0
Telephone:	0	2	-100.00%	32
Walk-In:	23	372	-93.82%	3452
Average Query Session:	3.83	1.29	197.24%	1.45
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	2.00	-100.00%	10.67
Walk-In:	3.83	1.29	197.80%	1.44
Laptop Request Total:	4	25	-84.00%	174
Laptop Minutes Total:	175	1063	-83.54%	6859
Average Laptop Session:	43.75	42.52	2.89%	39.42
Unemployment				
All		Prev. Month	%	YTD
Queries Total:	31	59	-47.46%	412
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	31	59	-47.46%	412
Query Minutes Total:	79	113	-30.09%	1242
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	79	113	-30.09%	1242
Average Query Session:	2.55	1.92	33.06%	3.01
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.55	1.92	33.06%	3.01
Laptop Request Total:	31	59	-47.46%	411
Laptop Minutes Total:	1010	1896	-46.73%	14143
Average Laptop Session:	32.58	32.14	1.38%	34.41

	Veterans			
All	Prev. Month	%	YTD	
Queries Total:	1	0	100.00%	15
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	1	0	100.00%	15
Query Minutes Total:	2	0	200.00%	64
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	0
Walk-In:	2	0	200.00%	64
Average Query Session:	2.00	0.00	200.00%	4.27
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	0.00
Walk-In:	2.00	0.00	200.00%	4.27
Laptop Request Total:	1	0	100.00%	14
Laptop Minutes Total:	10	0	1000.00%	465
Average Laptop Session:	10.00	0.00	1000.00%	33.21
	Other			
All	Prev. Month	%	YTD	
Queries Total:	28	98	-71.43%	1203
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	3
Walk-In:	28	98	-71.43%	1200
Query Minutes Total:	158	189	-16.40%	3030
Email:	0	0	0.00%	0
Telephone:	0	0	0.00%	32
Walk-In:	158	189	-16.40%	2998
Average Query Session:	5.64	1.93	192.59%	2.52
Email:	0.00	0.00	0.00%	0.00
Telephone:	0.00	0.00	0.00%	10.67
Walk-In:	5.64	1.93	192.59%	2.50
Laptop Request Total:	25	23	8.70%	307
Laptop Minutes Total:	867	770	12.60%	12993
Average Laptop Session:	34.68	33.48	3.59%	42.32