hoopla User Guidelines

**Hoopla** is a web and mobile library media streaming platform for audio books, comics, e-books, movies, music, and TV.

➢ **SIGN UP:** your library card information is required and must be kept up-to-date to borrow materials.
   1. Click [Sign Up / Get Started] button on hoopladigital.com, or using the iOS or Android app.
   2. Enter your email address and a password (the password can be whatever you choose.)
   3. Choose your library [Pasco County Library System].
   4. Enter your library account card number (13-digits, no spaces) and your library account password/pin.

➢ **LOGIN:** simply click [Log in] and enter your email address and password/pin you chose when you signed up.

➢ **CHANGE:** your library card number or library card password? Login to hoopla and change it:
   1. Login with your hoopla username and password/pin.
   2. Go to Settings.
   3. Go to Library.
   4. Enter library account card number and library account password.

➢ **USE:**
   - Borrow eBooks, audiobooks, comics, graphic novels, music and tv shows.
   - Borrow up to 12 items per month.
   - Loans are automatically checked in.
   - Loans periods
     - Audiobooks, eBooks, comics, graphic novels: 21 days
     - Movies and TV shows: 3 days
     - Music: 7 days

➢ **HELP:**
   - Can’t borrow material?
     - Does the library card number/password you entered in hoopla match your library card number and password?
     - Is your library card in good standing, expired?
     - Have you reached your borrowing limit?
   - Need help? Check out hoopla HELP on the hoopla website.
   - Have a question? Use CONTACT US –or- FEEDBACK at the bottom of the hoopla website.
   - Learn more in the ABOUT section on the hoopla website.