



hoopla User Guidelines



Hoopla is a web and mobile library media streaming platform for audio books, comics, e-books, movies, music, and TV.

- **SIGN UP:** your library card information is required and must be kept up-to-date to borrow materials.
 1. Click [Sign Up / Get Started] button on hoopladigital.com, or using the iOS or Android app.
 2. Enter your email address and a password (the password can be whatever you choose.)
 3. Choose your library [Pasco County Library System].
 4. Enter your library account card number (13-digits, no spaces) and your library account password/pin.
- **LOGIN:** simply click [Log in] and enter your email address and password/pin you chose when you signed up.
- **CHANGE:** your library card number or library card password? Login to hoopla and change it:
 1. Login with your hoopla username and password/pin.
 2. Go to Settings.
 3. Go to Library.
 4. Enter library account card number and library account password.
- **USE:**
 - Borrow eBooks, audiobooks, comics, graphic novels, music and tv shows.
 - Borrow up to 12 items per month.
 - Loans are automatically checked in.
 - Loans periods
 - Audiobooks, eBooks, comics, graphic novels: 21 days
 - Movies and TV shows: 3 days
 - Music: 7 days
- **HELP:**
 - Can't borrow material?
 - Does the library card number/password you entered in hoopla match your library card number and password?
 - Is your library card in good standing, expired?
 - Have you reached your borrowing limit?
 - Need help? Check out hoopla [HELP](#) on the hoopla website.
 - Have a question? Use [CONTACT US](#) –or- [FEEDBACK](#) at the bottom of the hoopla website.
 - Learn more in the [ABOUT](#) section on the hoopla website.